



TOORAK COLLEGE  
Mount Eliza

# PARENT CODE OF CONDUCT

At Toorak College our vision is to develop aspiring young people with confidence and character. To do that we must empower them through academic and personal growth so they can thrive in their future.

To ensure cooperation and support in this endeavour, this Code of Conduct outlines the School's expectations for a student's parents, step-parents, guardians, grandparents, extended family members and carers (collectively, Parents).

In developing this Code, the School recognises that Parents ultimately want the best for their children. However, the School also expects Parents to recognise that it must ultimately balance the interests of all the School's stakeholders (including not only students and Parents, but also the School's staff and their right to a safe working environment).

This Code does not attempt to provide a detailed and exhaustive list of what to do in every aspect of a parent's interactions with the School and the school community. Instead, it sets out general expectations.

As a parent of Toorak College we expect that you;

- Support the educational ethos and values of the School.  
Parents can support the school and be positive role models by visibly supporting the educational ethos and values of the School, keeping the school informed about a child's needs, respecting the inclusive nature of the school and supporting the school in the development of student's initiative, independence and sense of responsibility of their own lives and actions.
- Behave respectfully towards members of our community.  
Parents should behave respectfully at all times towards the School's staff (including employees, contractor and volunteers), students and other parents, both at school and school events. They should not engage in any behaviour that may cause risk to a person's health and wellbeing and should refrain from intimidating, disrespectful or threatening language.
- Use technology and social media appropriately.  
Parents are expected to be respectful in their communication with others, to not take or publish photos or videos of a student without their parent's consent, and ensure confidential information is not shared without permission. Parents should also avoid publishing information which may bring the school (or any of its staff, students or parents) into disrepute and avoid unconstructive commentary with other parents or students.

- **Be a responsible visitor and participant.**  
Parents must respect the School's risk management procedures when visiting the School and attending school activities and events off-campus. They should display good sporting conduct, comply with reasonable directions of school staff and abide by all child safe practices.
- **Raise grievances appropriately and productively.**  
Parents should raise genuine grievances they may have about such matters in an appropriate, constructive and respectful forum. These should be raised directly with the school and not with other students, parents or members of the community. Parents should recognise the school's need to respect student's privacy and support the school's approach to restorative practices.

All parents must abide by child safety standards and principles at all times as Toorak is committed to providing and promoting a child safe and child friendly environment which protects children from abuse.

In accordance with the School Safety Order Scheme contained in part 2.1A of the Education and Training Reform Act 2006., principals and other 'authorised persons' are able to issue school community safety orders to prohibit or limit parents, carers and other adults who behave in harmful, threatening or abusive ways towards members of the school community from entering the school grounds or communicating with staff members. Orders can be made in relation to behaviour that occurs on social media, by phone or email, or on school grounds.

A breach of the Parent Code of Conduct may bring a student's enrolment into jeopardy as per the enrolment agreement.