



International Student Program

Deferment, Suspension and Cancellation Policy

Status	CURRENT
Classification	Board Endorsed
Established	2005
Last Reviewed	2024
Responsibility	Director of Risk, Strategy and Compliance/ International office

Deferment of commencement of study requested by student

- 1) St Augustine's College will only grant a deferment of commencement of studies for compassionate and compelling circumstances. These include but are not limited to:
 - i. illness, where a medical certificate states that the student was unable to attend classes;
 - ii. bereavement of close family members such as parents or grandparents (where possible a death certificate should be provided);
 - iii. major political upheaval or natural disaster in the home country requiring emergency travel that has impacted on studies;
 - iv. a traumatic experience which has impacted on the student (these cases should be where possible supported by police or psychologists' reports);
- 2) The final decision for assessing and granting a deferment of commencement of studies lies with the Principal.
- 3) Deferment will be recorded on PRISMS depending on the students Confirmation of Enrolment status.

Suspension of study requested by student

- 1) Once the student has commenced the course, St Augustine's College will only grant a suspension of study for compassionate and compelling circumstances. These include but are not limited to;
 - i. illness, where a medical certificate states that the student was unable to attend classes;
 - ii. bereavement of close family members such as parents or grandparents (where possible a death certificate should be provided);
 - iii. major political upheaval or natural disaster in the home country requiring emergency travel that has impacted on studies;
 - iv. a traumatic experience which has impacted on the student (these cases should be where possible supported by police or psychologists' reports);
- 2) Suspensions will be recorded on PRISMS.
- 3) The period of suspension will not be included in attendance calculations.
- 4) The final decision for assessing and granting a suspension of studies lies with the Principal.

Assessing requests for deferment or suspension of studies

- 1) Application will be assessed on merit by the Executive Office: International Student Program.
- 2) All applications for deferment or suspension will be considered within 10 working days.



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Exclusion from class (1 – 28 days)

- 1) St Augustine's College may exclude a student from class studies on the grounds of misbehaviour by the student. Exclusion will occur as the result of any behaviour identified as resulting in exclusion in St Augustine's College *Student Management Policy* and/or *Code of Conduct*.
- 2) Excluded students must abide by the conditions of their exclusion from studies which will depend on the welfare and accommodation arrangements in place for each student and which will be determined by the Principal.
- 3) Where the student is provided with homework or other studies for the period of the exclusion, the student must continue to meet the academic requirements of the course.
- 4) Exclusions from class will not be recorded on PRISMS.
- 5) Periods of 'exclusion from class' will be recorded as attending and will not be recorded as an absence in attendance calculations as per St Augustine's College *Course and Progress and Attendance Policy*.

School initiated suspension of studies (28 days +)

- 1) St Augustine's College may initiate a suspension of studies for a student on the grounds of misbehaviour by the student. Suspension will occur as the result of any behaviour identified as resulting in suspension in St Augustine's College *Student Management Policy / Code of Conduct*.
- 2) Suspended students must abide by the conditions of their suspension from studies which will depend on the welfare and accommodation arrangements in place for each student and which will be determined by the Principal.
- 3) Students who have been suspended for more than 28 days are required to return to their home country by Department of Home Affairs (DHA) unless special circumstances exist (e.g. the student is medically unfit to travel).
- 4) If special circumstances exist, the student must abide by the conditions of his or her suspension which will depend on the welfare and accommodation arrangements in place for each student and which will be determined by the Principal.
- 5) Suspensions will be recorded on PRISMS.
- 6) The period of suspension will not be included in attendance calculations.

Cancellation of enrolment

- 1) St Augustine's College will cancel the enrolment of a student under the following conditions;
 - i. Failure to pay tuition and non-tuition fee.
 - ii. Failure to maintain approved welfare and accommodation arrangements (visa condition 8532).
 - iii. Any behaviour identified as resulting in breaching St Augustine's College *Behaviour Policy/Code of Conduct*.
- 2) A student's enrolment may be terminated when;
 - i. the student is not profiting from continued attendance at the College;
 - ii. the College's resources, both material and personnel, are being wasted or abused by the student;
 - iii. the student is adversely affecting the education of other students;
 - iv. the student's misbehaviour is persistent, and the student is unwilling to accept the authority of the College and the efforts of the College to rehabilitate the student;

(CRICOS Requirement 3.12 Deferring, Suspending or Cancelling the Overseas Student's Enrolment)

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- v. the student's behaviour is injurious or potentially injurious to students or staff.
- 3) If students are involved with the following issues, they may forfeit their right to continued enrolment at the College.
- i. Use, possession of or selling illegal drugs
 - ii. Use or possession of dangerous or illicit materials or substances
 - iii. Intentionally damaging College property
 - iv. Theft
 - v. Violent behaviour

St Augustine's College is required to report failure to maintain satisfactory course progress and failure to maintain satisfactory attendance to DHA which will result in automatic cancellation.

Complaints and Appeals

- 1) Student requested deferment and suspension are subject to St Augustine's College Complaints and Appeals Policy.
- 2) Exclusion from class is subject to St Augustine's College Complaints and Appeals Policy.
- 3) School initiated suspension, where the suspension is to be recorded in PRISMS, and cancellation are subject to St Augustine's College Complaints and Appeals Policy.
- 4) For the duration of the appeals process, the student is required to maintain enrolment and attendance at all classes as normal. The Principal will determine if participation in studies will be in class or under a supervised arrangement outside of classes.
- 5) If students access St Augustine's College complaints and appeals process regarding a school-initiated suspension, where the suspension is recorded in PRISMS, or cancellation, the suspension or cancellation will not be reported in PRISMS until the complaints and appeals process is finalised, unless extenuating circumstances relating to the welfare of the student apply.
- 6) Extenuating circumstances include;
 - i. the student refuses to maintain approved welfare and accommodation arrangements (for students under 18 years of age)
 - ii. the student is missing
 - iii. the student has medical concerns or severe depression or psychological issues which lead the school to fear for the student's wellbeing
 - iv. the student has engaged or threatened to engage in behaviour that is reasonably believed to endanger the student or others
 - v. is at risk of committing a criminal offence, or
 - vi. the student is the subject of investigation relating to criminal matters
- 7) The use of extenuating circumstances by St Augustine's College to suspend or cancel a student's enrolment prior to the completion of any complaints and appeals process will be supported by appropriate evidence.
- 8) The final decision for evaluating extenuating circumstances lies with the Principal.

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Student Advice

- 1) Deferment, suspension and cancellation of enrolment can have an effect on a student's visa as a result of changes to enrolment status. Students will be informed to contact the DHA for advice.

Definitions

Day – any day including weekends and public holidays in or out of term time.

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