2019 TRAINSHIP PROGRAM

COURSE OVERVIEW

SIT30616– Certificate III in Hospitality WA

REQUIREMENTS

✓ Work a minimum hours per week
  School Based = 9 hrs
  Part time = 15 hrs
  Full time = 38 hrs

✓ Attend rostered Training & Assessment Visits

✓ Complete workplace activities

✓ Undertake assessment activities as directed by your trainer

TRAINING PLAN

Food Safety
SITHACS001 - Clean premises and equipment
SITXFSA001 - Use hygienic practices for food safety
SITXFSA002 - Participate in safe food handling practices

Workplace Health & Safety
SITXWH5001 - Participate in safe work practices
SITXWH5002 - Identify hazards, assess and control safety risks

Work Effectively & Cultural Sensitivity
SITHIND004 - Work effectively in hospitality service
BSBWOR203 - Work effectively with others
BSBCMM201 - Communicate in the Workplace
SITXCOM002 - Show social and cultural sensitivity

Customer Service
SITXCCS006 - Provide service to customers
SIRXSL001 - Sell to the retail customer
SIRXPD001 - Advise on products and services
SITXF001 - Process financial transactions

The Hospitality Industry
SITHIND002 - Source and use information on the hospitality industry

Coach Others
SITXHRM001- Coach others in job skills