



# macOS BYOD Device Enrollment Steps

**We strongly recommend the enrolment process is completed by the student (with parent assistance if necessary) so that students are familiar with this process.**

1. Complete your initial device setup and login to the Mac with the account you (the student) will be using.
2. Open a web browser and go to the URL *Enroll your Mac with Intune Company Portal*
3. Follow the link to **Enroll My Mac** under the **Install Company Portal App** section as pictured below.

## Get your macOS device managed

Use the following steps to enroll your macOS device with your organization. Your device must be running macOS 10.15 or later.

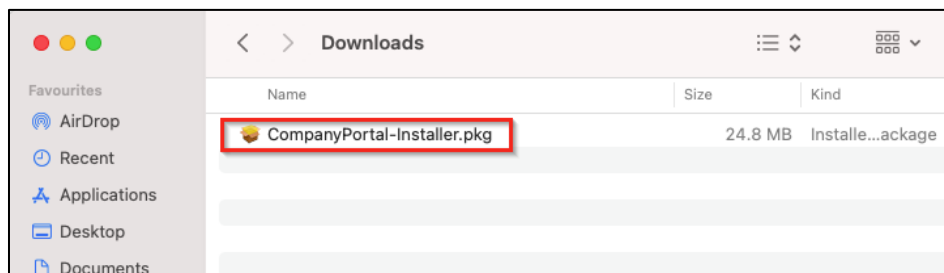
### Note

Throughout this process, you might be prompted to allow Company Portal to use confidential information that's stored in your keychain. These prompts are part of Apple security. When you get the prompt, type in your login keychain password and select **Always Allow**. If you press **Enter** or **Return** on your keyboard, the prompt will instead select **Allow**, which may result in additional prompts.

## Install Company Portal app

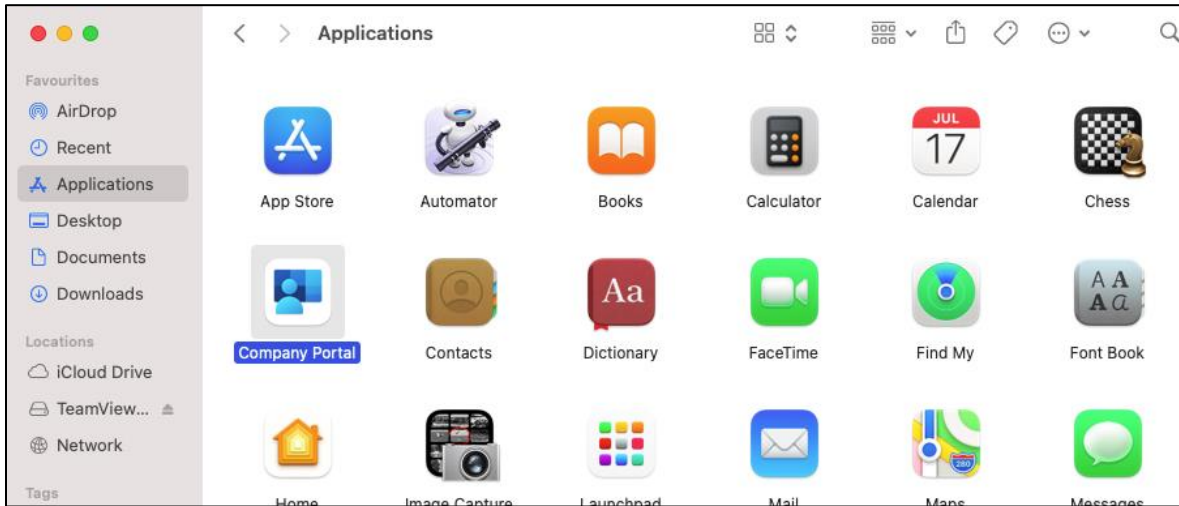
1. Go to [Enroll My Mac](#).
2. The Company Portal installer .pkg file will download. Open the installer and continue through the steps.
3. Agree to the software license agreement.
4. Enter your device password or registered fingerprint to install the software.
5. Open Company Portal.

2. This will download the PKG file for the Company Portal app – called **CompanyPortal-Installer.pkg** – run the installer from the **Downloads** folder once the download is complete.

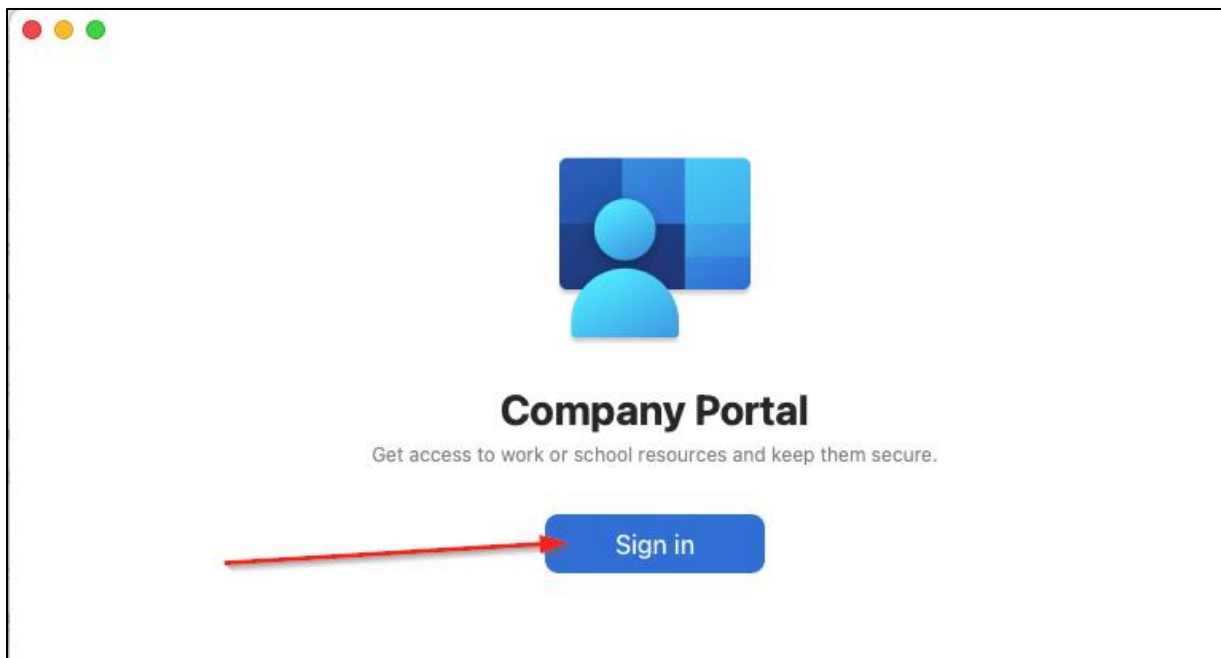


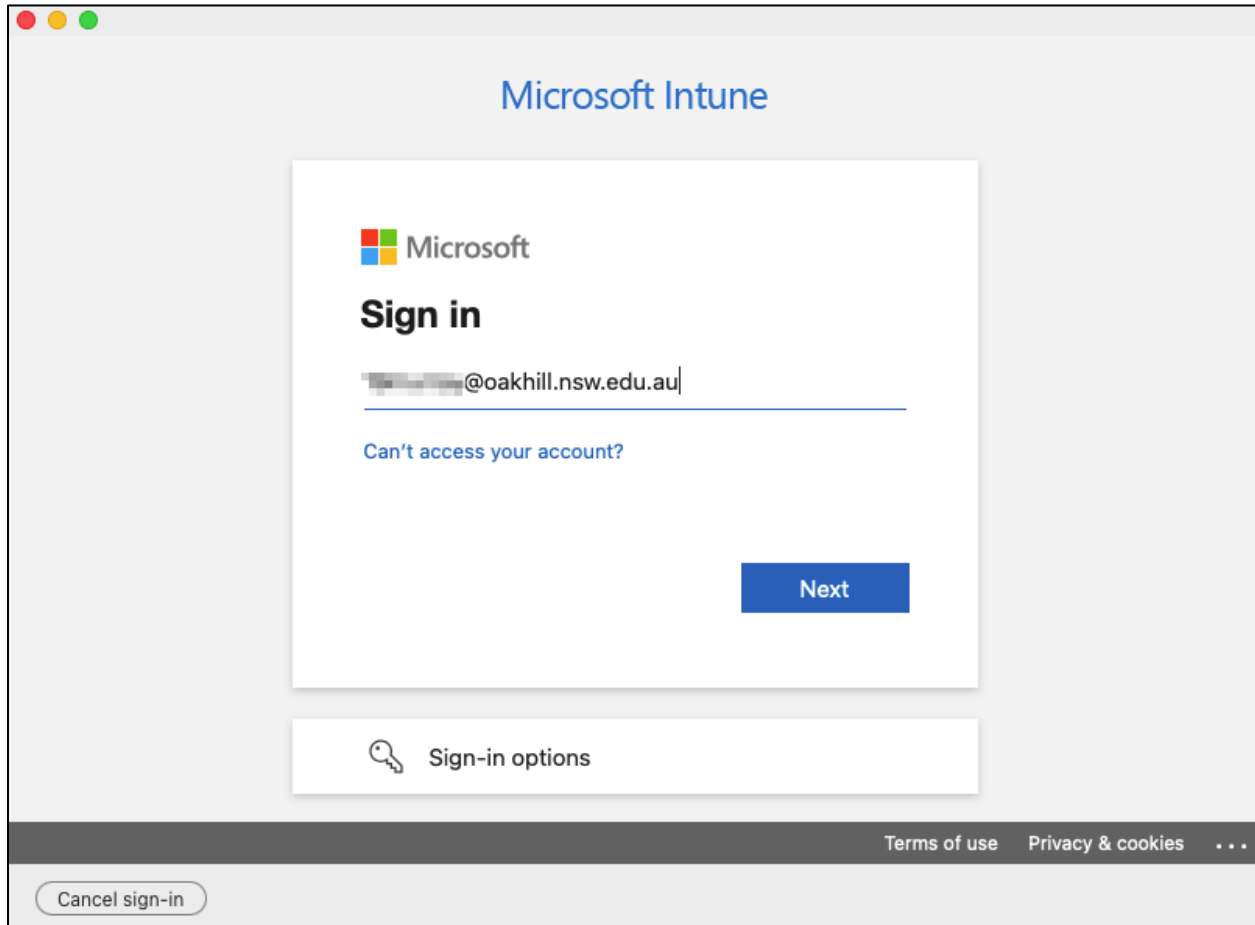


3. Follow the prompts to complete the installation – accept the license agreement, enter local account details with admin permissions to install etc.
4. Open the **Finder** application (press Command + N whilst the desktop is showing on-screen), then locate the **Company Portal** app from the **Applications** list. Double click the app to run it.

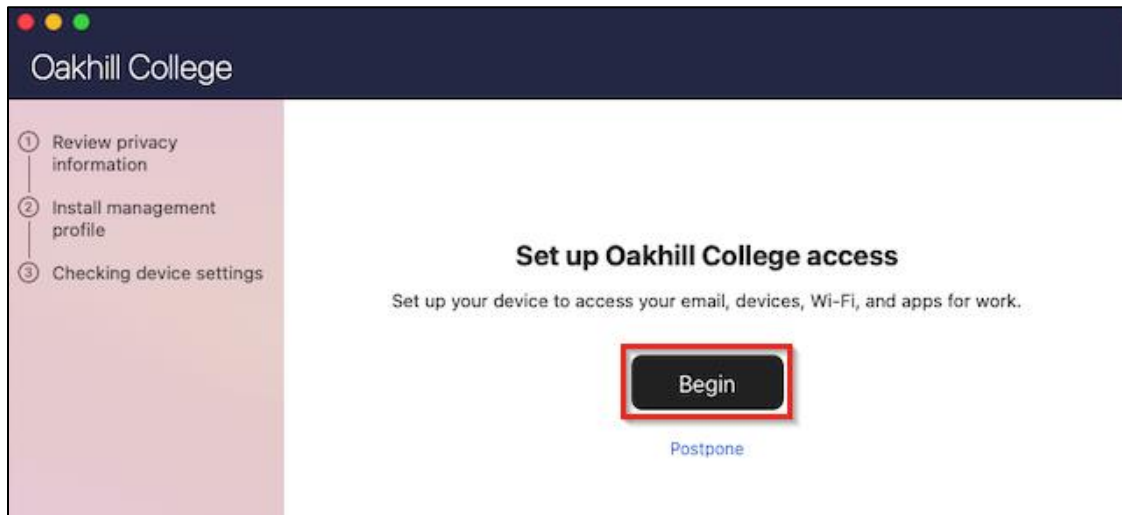


5. Click the **Sign in** button to sign in to the Company Portal app. The student must sign in with their Oakhill account.

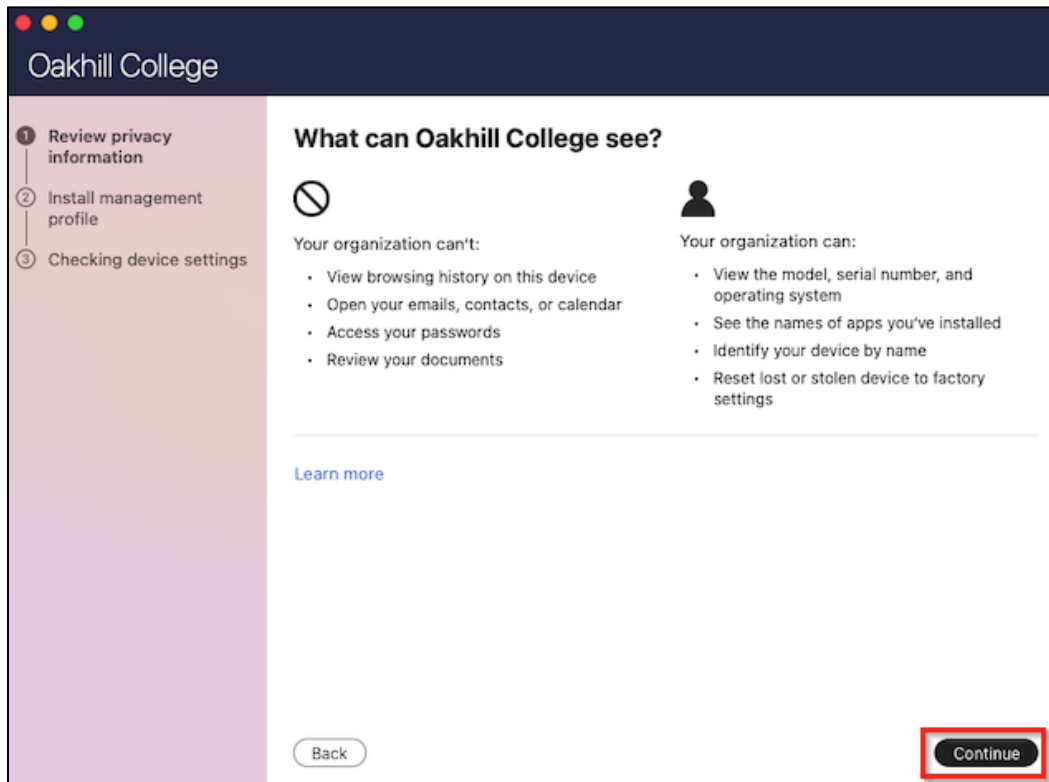




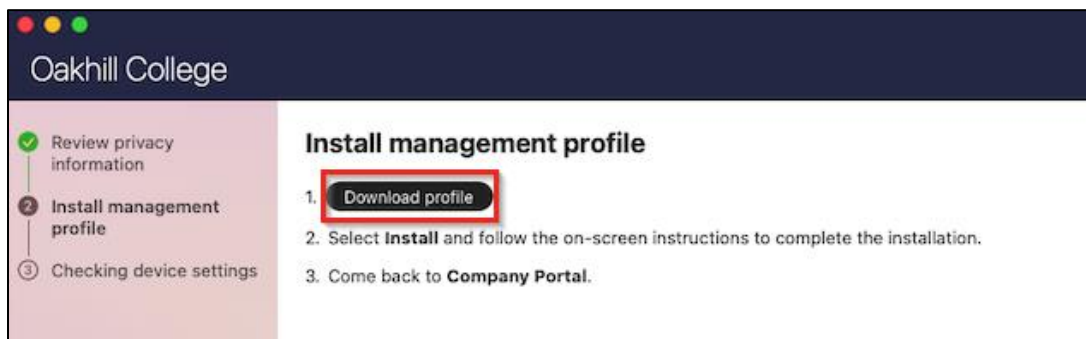
6. After successfully signing in, you will be prompted to Set up Oakhill College access. Click the **Begin** button.



7. Click the **Continue** button in the bottom right corner.

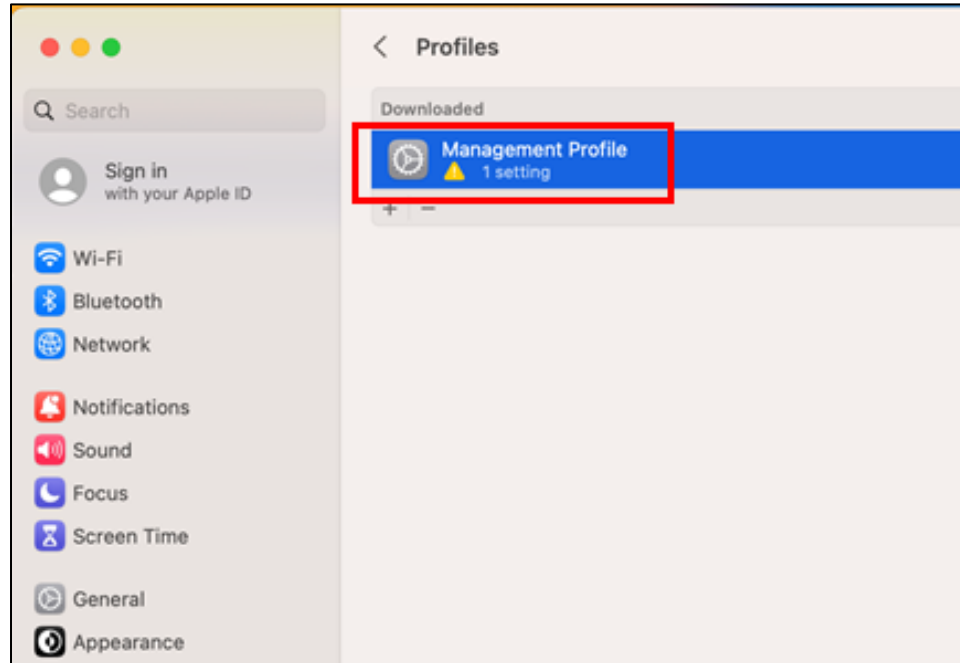


8. You will now be prompted to install a management profile. Click the **Download profile** button.

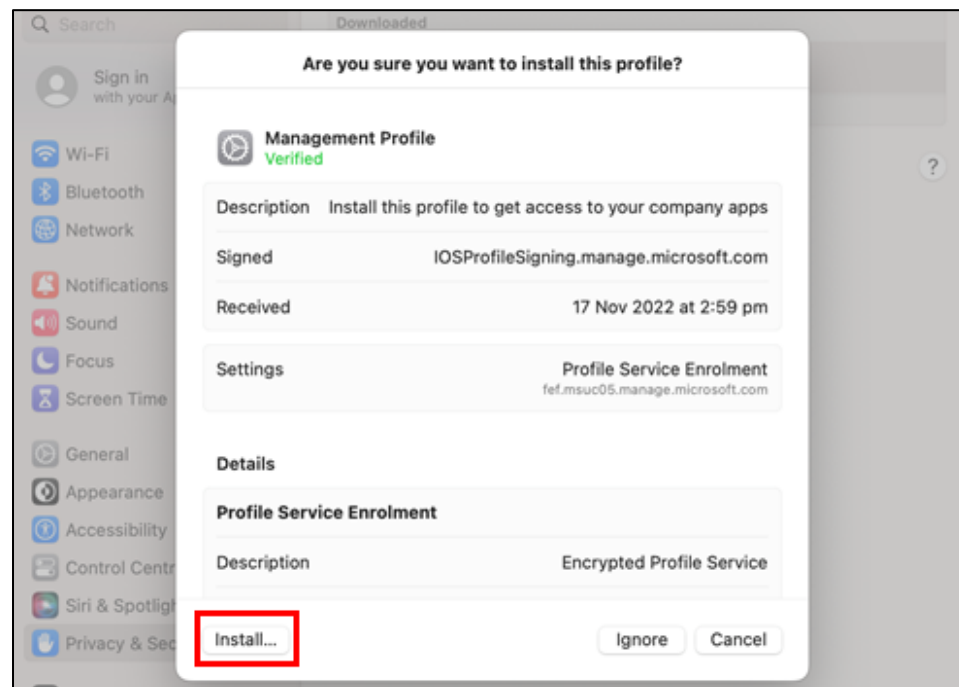




9. The Profiles window will now open. Double click the **Management Profile** to open it



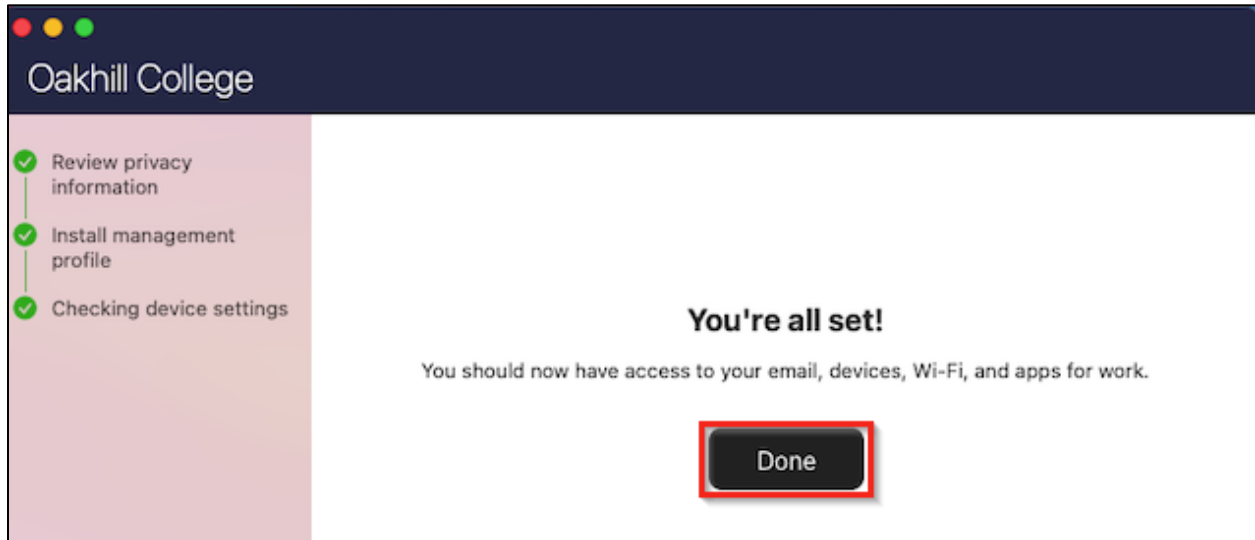
10. Click the **Install** button in the lower left corner to install the Management Profile. Enter the username and password for an administrator account on the Mac when prompted. You can close the Profiles window once this has been done.





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11. Go back to the Company Portal app – it may be scanning the device, and then once completed it will present a screen like the one below advising the setup has been completed. Click the **Done** button.



12. Nothing further is required after this point, but there are subsequent processes that are automatically triggered after enrollment is completed. Please allow at least 24 hours from completing the steps above for all applications to be installed and configuration to be completed.

We recommend leaving your Mac switched on, connected to its charger and Wi-Fi for 24 hours, to allow the enrollment processes to be completed. During this time, you can continue to use your Mac as you wish.

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# Microsoft Intune FAQ

## **What Intune does:**

Microsoft Intune allows Windows and Mac BYOD devices to be automatically configured for use at Oakhill College. This includes:

- Enable Wi-Fi Connectivity to the College network.
- Enable automatic setup of the device's default email application (eg: Microsoft Outlook) to add the student's Oakhill email account.
- Enable access to a selected list of BYOD applications.
- Automatically distribute and install essential Oakhill BYOD software.
- Allows students the ability to remove the device from Intune.
- Allows students the ability to 'factory reset' a lost or stolen device.
- Provide confirmation of applications installed through Intune.
- Provide limited information to Oakhill ICT Services, such as device name, device serial number, model, manufacturer, operating system name and version.

## **What Intune does not do:**

- Does not monitor student use of the BYOD device.
- Does not track a student's location.
- Does not collect information on personal software applications.
- Does not remove personal software applications.