

# Refund Policy – Online Donations

## Purpose

This Refund Policy provides information in relation to the refund of online donations.

## Policy Statement

### Refund Policy – Online Donations

We are grateful for donations to Loreto College. As donations are made online without our assistance/involvement sometimes errors may occur.

### Errors in Amount Pledged – Policy

Should an error be made in the amount of any donation, please notify Loreto College as soon as possible of the error. Requests for refunds can be made by contacting Loreto College by email at [development@loreto.vic.edu.au](mailto:development@loreto.vic.edu.au) or by phone at (03) 5329 6100.

### Errors by Us – Policy

Of course, should an error be made by Loreto College or its financial institution(s), full refunds will be made immediately upon notification of the error. All prices displayed on this website are in Australian (AUD) dollars.

## How to Contact Us

You can contact us about this Policy or about your donation by:

- Email: [info@loreto.vic.edu.au](mailto:info@loreto.vic.edu.au) or [development@loreto.vic.edu.au](mailto:development@loreto.vic.edu.au)
- Calling our Main Reception – 03 5329 6100
- Via post: Loreto College Ballarat, 1600 Sturt Street, BALLARAT VIC 3353

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