



Student Protection Processes

for Queensland Catholic School Authorities



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1. Introduction: Governance Framework

These processes have been developed by the Catholic Education Queensland Limited (CEQL), in consultation with Catholic School Authorities (CSAs), to assist CSAs to meet legislative and procedural processes for responding to, and reporting, abuse and harm towards students, including inappropriate behaviour of a staff member and the process for a student to report conduct of a staff member that the student considers is inappropriate.

Nothing that is written in these processes below prevents a staff member or any other person from taking immediate action to notify Queensland Police Service and/or the Department responsible for Child Safety, particularly if they believe that it is essential to act to ensure a student's safety.

Effective date	Insert date: 30/01/2026
These processes shall be reviewed every 2 years, or when necessary, as required by changes to legislation, policy, or procedure.	Review date: 30/01/2027

The Governing Body

The Governing Body is Iona College Limited (the College Board)

The Director/s of the Governing Body for the College are:

- Ms Joanne Brasch-McPhee
- Fr Josh Nash OMI
- Mr Craig Debenham
- Mrs Nicole Earley
- Mr Colin Mitchell
- Mrs Deborah Lonsdale-Walker (Chairperson)
- Mr Chris Slocombe
- Mr Garnett Hollier

Delegation

Pursuant to section 366B of the *Education (General Provisions) Act 2006*, the Directors of Iona College have delegated to the person performing the duties of Student Protection Delegate of Iona College – Ms Joanne Brasch-McPhee, obligations under section 366 and 366A of the *Education (General Provisions) Act 2006* and more particularly the obligations of the Director/s of a non-State school's governing body of receiving a report and giving a copy of the report to a police officer.

Student Protection Contacts

Under the *Education (Accreditation of Non-State Schools) Regulation 2017* (section 16(3)), Iona College have at least two nominated staff members to whom a student can report behaviour of another staff member that the student considers inappropriate. The names of these Student Protection Contacts are made known to staff, students and parents/carers and are:

ROLE	NAME	CONTACT DETAILS
PRINCIPAL IONA COLLEGE	Mr Trevor Goodwin	T: (07) 3893 8888 e: goodwint@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mr Adam McPhee Deputy Principal	t: (07) 3893 8888 e: mcpheea@iona.qld.edu.au



STUDENT PROTECTION CONTACT	Mr Brayden Teece Dean of Oblate Identify & Community	t: (07) 3893 8888 e: teeceb@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mr Sonny Smith Dean of Primary	t: (07) 3893 8888 e: smiths@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mr Ben Devlin Dean of Senior Years	t: (07) 3893 8888 e: devlinb@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mr Steven Hohn Dean of Middle Years	t: (07) 3893 8888 e: hohns@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mrs Rebecca Sullivan Head of Wellbeing Senior Years	t: (07) 3893 8888 e: sullivanr@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mr Liam Nugent Head of Wellbeing Senior Years	t: (07) 3893 8888 e: nugentl@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Michelle Connors Head of Academic Wellbeing Senior Years	t: (07) 3893 8888 e: connorsm@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Ms Wendy Perera Head of Academic Improvement & Operations	t: (07) 3893 8888 e: perera@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mr Nathan Hill Head of Wellbeing Middle Years	t: (07) 3893 8888 e: hilln@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mr Richard Beets Head of Wellbeing Middle Years	t: (07) 3893 8888 e: beetsr@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mr Brendan Allen Head of Academic Wellbeing Primary Years	t: (07) 3893 8888 e: allenb@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mr Troy Condon Head of Student Wellbeing Primary Years	t: (07) 3893 8888 e: condont@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Mrs Megan Vardanega Social Worker, Primary	t: (07) 3893 8888 e: vardanegam@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Ms Rebecca Litchfield College Counsellor	t: (07) 3893 8888 e: litchfieldr@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Ms Emma Popoff College Counsellor	t: (07) 3893 8888 e: popoffe@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Ms Bonnie Duncan College Counsellor	t: (07) 3893 8888 e: duncanb@iona.qld.edu.au
STUDENT PROTECTION CONTACT	Ms Emma Bidstrup College Counsellor	t: (07) 3893 8888 e: bidstrupe@iona.qld.edu.au
DELEGATE OF THE IONA COLLEGE BOARD	Ms Joanne Brasch-McPhee	m: 0414 926 047
RELEVANT STATE AUTHORITY The Department Responsible for Child Safety	Child Safety Service Centre Regional Intake Services	50 Southgate Road, Cannon Hill Qld 4170 t: 3097 0600 BrisbaneRISIntake@Communities.qld.gov.au
RELEVANT STATE AUTHORITY: Police	Wynnum Police Child Protection Investigation Unit	82 Pine St, WYNNUM QLD 4178 t: (07) 3308 8177 f: (07) 3396 5361 e: cpiu.wynnum@police.qld.gov.au

When a Student Protection Contact receives concerns relating to harm to a student or risk of harm to a student, they must inform the Principal (or if the Principal is involved in the allegations, a Director of the Governing Body).



Complaints Procedure

Under the *Education (Accreditation of Non-State Schools) Regulation 2017* (section 16(5)), Iona College have a written complaints procedure to address allegations of non-compliance with student protection processes. Information about the complaints procedure is available from Iona College website ([Complaints-Handling-Guidelines-Procedure-Oct25.pdf](#)).

Awareness and Implementation

If staff members, volunteers, parents/carers, or students require further information in relation to any of the processes described in this document, and/or other student protection compliance requirements, advice should be obtained from the Principal, the School's Student Protection Delegate or Iona College Board.

Iona College Limited (the College Board) is responsible for ensuring the implementation and dissemination of the Student Protection Processes (SPP) in line with Section 16(4) [Education \(Accreditation of Non-State Schools\) Regulation 2017](#). All staff, students, parents/carers, volunteers and contractors are made aware of the SPP, and have access to the SPP.



This is achieved by:

Target group	Processes
Students	<ul style="list-style-type: none">• Posters in common areas• Information provided in school assemblies• Student protection policy accessible on school website
Staff members	<ul style="list-style-type: none">• Yearly student protection training• Student protection policy accessible on school website and intranet• All new staff members on induction
Parents	<ul style="list-style-type: none">• Newsletter and direct email through the College Portal• Student protection information regularly included in school newsletters• Student protection policy accessible on school website
Iona College Board	<ul style="list-style-type: none">• Student protection policy accessible on school website• Annual student protection in-service for board members

This document should be read in conjunction with the *Student Protection Guidelines (SPG) for Queensland Catholic Schools*.



2. Our Responsibilities

Iona College is committed to creating and maintaining safe environments for students. This document sets out the responsibilities and processes for all staff members and the process for a student reporting inappropriate conduct of a staff member. The document also provides guidance and information for volunteers, other personnel, and parents/carers where they have a concern for the protection of a student. This document specifies:

Processes for reporting sexual abuse or suspected sexual abuse of students in accordance with the *Education (General Provisions) Act 2006*.

Processes for reporting and responding to harm or risk of harm to students, including physical, psychological, emotional or sexual abuse and neglect in accordance with the *Child Protection Act 1999*.

Processes for reporting a child sexual offence in accordance with the *Criminal Code Act 1899*.

Processes for responding to allegations of harm to students caused by students themselves or others in accordance with section 16(1) of the *Education (Accreditation of Non-State Schools) Regulation 2017*.

Processes for a student to report inappropriate conduct of a staff member in accordance with section 16 (2) of the *Education (Accreditation of Non-State Schools) Regulation 2017*.

Processes for responding to alleged staff inappropriate behaviour (SIB) towards a student in accordance with section 16 (2) of the *Education (Accreditation of Non-State Schools) Regulation 2017*.

All Catholic schools are bound by a range of legislation that sets out our responsibilities for the safety and wellbeing of children and young people. [Appendix 2](#) provides more detailed information about the relevant legislation.

Fundamentally, it is the responsibility of each member of staff and other personnel, to prioritise the safety and wellbeing of every student. This includes responding to any reasonable suspicion that a child has suffered, is suffering or is at unacceptable risk of suffering harm caused by abuse and/or neglect including sexual abuse, sexual offences and alleged inappropriate behaviour by a staff member towards a student. The following definitions are used to cover the breadth of harm that is captured in the different legislation as per [Appendix 2](#):

As per the *Child Protection Act 1999* s.9 defines harm as:

- (1) Harm to a child is any detrimental effect of a significant nature on the child's physical, psychological, or emotional wellbeing
- (2) It is immaterial how the harm is caused
- (3) Harm can be caused by –
 - a) physical, psychological, or emotional abuse or neglect; or
 - b) sexual abuse or exploitation.
- (4) Harm can be caused by—
 - a) a single act, omission or circumstance; or
 - b) a series or combination of acts, omissions or circumstances.



The *Education (General Provisions) Act 2006* s364 defines sexual abuse as:

sexual abuse, in relation to a relevant person, includes sexual behaviour involving the relevant person and another person in the following circumstances—

- (a) the other person bribes, coerces, exploits, threatens or is violent toward the relevant person;
- (b) the relevant person has less power than the other person;
- (c) there is a significant disparity between the relevant person and the other person in intellectual capacity or maturity.

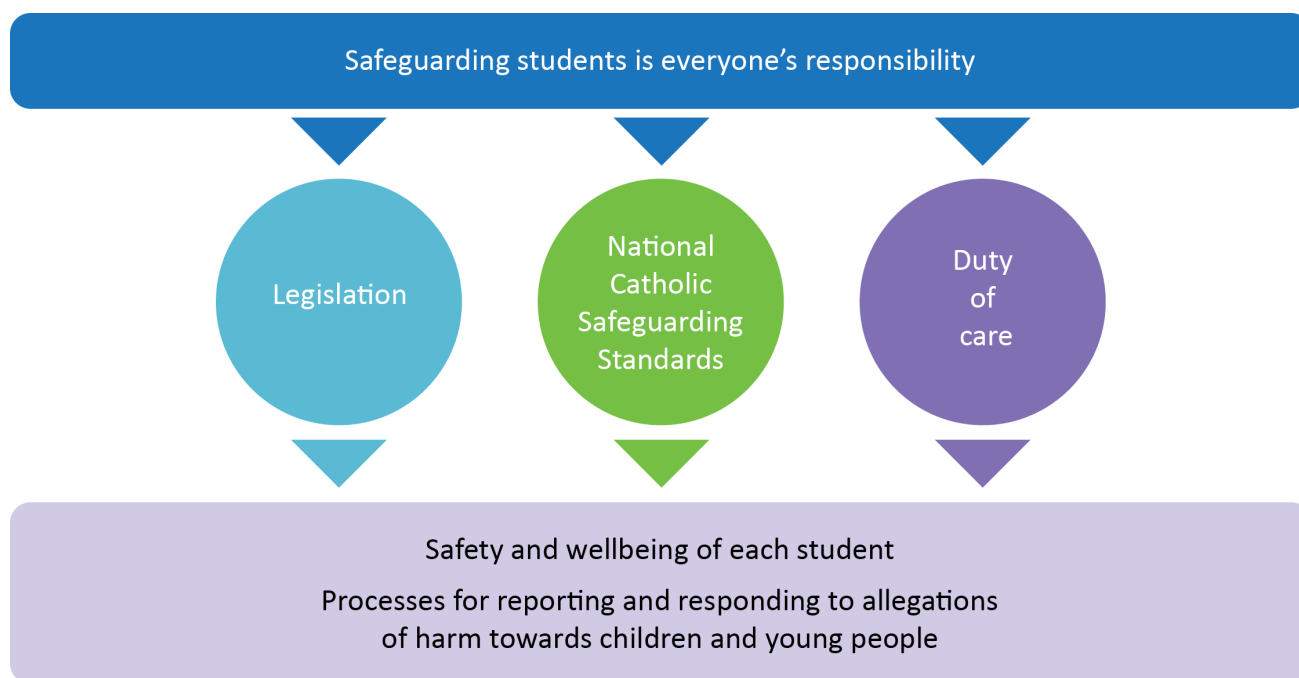
For further information see [Section 4 Student Protection Guidelines](#)

All schools should develop processes and systems to support staff and other personnel to ensure all reports are actioned in a timely manner. These processes need to be clearly communicated to all staff.

Failure to report and respond can be both an offence under the relevant legislation and may constitute a breach of the Code of Conduct of Iona College. Failure to report and act is not acceptable, it is **everyone's** responsibility to prioritise the safety and wellbeing of children and young people.

The reporting processes for any allegations of abuse, harm or alleged staff inappropriate behaviour towards a student are set out in this document.

The regulatory framework includes the relevant legislation, the National Catholic Safeguarding Standards which have been developed and adopted by the Catholic Church in Australia to support the creation of a child safe environment, and the associated duty of care of staff. This is visualised below:



3. Reporting Framework

This section summarises the actions required if any person who is part of the school community either in a paid or voluntary capacity has concerns or suspicions of:

- a) abuse and harm to a student; and
- b) alleged staff inappropriate behaviour towards a student.

School staff have specific mandatory reporting obligations pursuant to different pieces of legislation. The different legislative mandatory reporting obligations and processes are detailed at [section 4 of this document](#).

3.1 Who is responsible for identifying and responding to allegations of abuse, harm, or alleged staff inappropriate behaviour towards a student?

The Student Protection Processes are relevant to any person who is part of the school community either in a paid or voluntary capacity. This includes but is not limited to the following personnel:

- Teachers
- Principals
- All staff, which includes all other personnel employed by Catholic Education
- Contractors who provide services on Catholic Education sites
- Volunteers
- Students on practicums
- Visitors to the school community

Staff members have a mandatory responsibility for **reporting**.

Other stakeholders, that is, volunteers, other personnel and parents/carers who identify concerns or suspicions of abuse, harm or and alleged staff inappropriate behaviour towards a student, are responsible for conferring with the appropriate personnel, as outlined in this document.

Definitions of terminology

Iona College uses the following descriptors as specified in the relevant legislation.

First Person

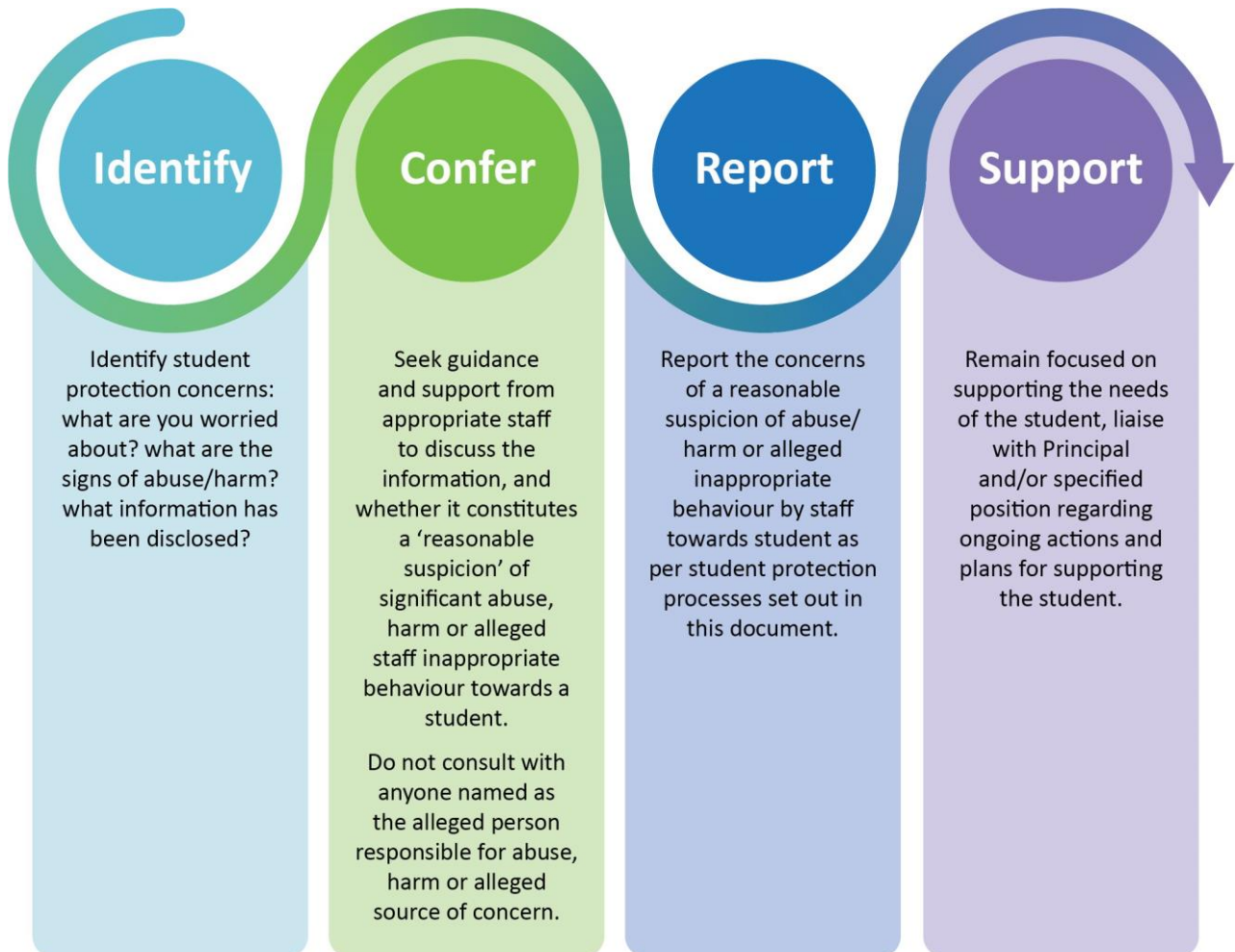
This document uses the term **First Person** to refer to the staff member who first becomes aware of or reasonably suspects alleged abuse, harm, or alleged staff inappropriate behaviour towards a student, this includes seeing and/or hearing about alleged abuse, harm or alleged staff inappropriate behaviour towards a student.



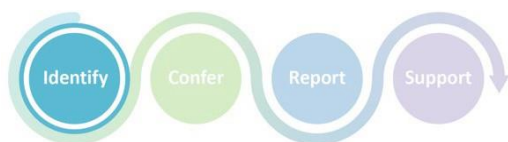
3.2 Framework for responding

The Framework for responding to and reporting student protection concerns involves four steps: Identify, Confer, Report, Support (ICRS). This Framework is explained below and is referred to throughout this document.

Flowchart 1: Framework for responding to protection concerns



3.3 Identify



Any person who is part of the school community either in a paid or voluntary capacity is responsible for identifying student protection concerns.

Identifying concerns includes becoming aware of, recognising, seeing, or receiving information. This includes:

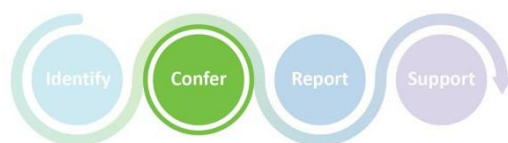
- Recognising the signs of abuse, harm, neglect, or alleged staff inappropriate behaviour towards a student.
- Seeing or hearing something concerning.
- Receiving information from students, staff, parents/carers, or other community members about allegations of abuse, harm, or alleged staff inappropriate behaviour towards a student.

When in doubt, always confer with the Principal and Student Protection Contact.

Resources to assist you:

- [Section 4 Student Protection Guidelines](#)
- [See also FAQ](#)

3.4 Confer



3.4.1 What is conferring?

- Conferring means formally consulting with appropriate colleagues, for example Principal or Student Protection Contact, to discuss and establish whether the information received may constitute a **'reasonable suspicion'** of abuse, harm or alleged staff inappropriate behaviour towards a student.
- Conferral is an opportunity to discuss and seek guidance about the concerns and agree on actions.
- Agreed actions and decisions must always be documented. This includes:
 - whether a 'reasonable suspicion' is identified resulting in the need to report; or
 - where the information does not constitute a 'reasonable suspicion', what, if any follow up support is required.



3.4.2 Why confer?

- Engaging in appropriate consultation to seek more information or guidance can:
 - inform responses and assist with the rigour of the decision making;
 - identify contextual factors/information that may not otherwise be known. For example, the Principal may have relevant information about a family;
 - aid in deciding whether a 'reasonable suspicion' of harm has occurred to support the decision to report;
 - assist in identifying if there is a parent who may be 'willing and able' to protect the student in the case of harm;
 - support staff in making a decision and help minimise psychosocial risks to staff; and
 - facilitate the best possible safety and support response for a student.
- Conferral is not reporting, nor is it investigating, it is a support to aid in deciding whether a 'reasonable suspicion' of harm has occurred under legislative requirements.

3.4.3 Who do I confer with?

- Conferral with the Principal and Student Protection Contact is always recommended. The exception is if the Principal or Student Protection Contact is identified as the alleged person responsible for the harm or abuse or if they are involved in the allegations. Conferral can also include conferral with the Department responsible for Child Safety, Queensland Police Service or Child and Family Connect. However wherever possible the Principal and Student Protection Contact should be conferred with first.
- Conferral may happen immediately upon becoming aware of, or reasonably suspecting, harm to a student so that reporting is not delayed and there can be an appropriate response to the concerns.
- Conferral must not occur with anyone allegedly involved in the concerns to maintain safety of the student and avoid conflicts of interest and bias.
- The First Persons / reporters must **never notify** the person alleged to have caused the abuse or harm.
- Conferral does not replace the First Person's responsibility to report and respond to the harm.

3.4.4 How do I maintain confidentiality?

- Confidentiality is a crucial element of conferral processes. Information sharing should consider:
 - *The appropriateness of the person* you wish to confer with and their role, i.e., Student Protection Contact and/or Principal. This person must not be involved as a subject of concern.
 - *Limiting what information is shared to the extent necessary*. Consider what information will help respond to the immediate safety and well-being of a student without having to disclose too much personal information.
 - *Focusing on the purpose of the conferral*, i.e., to support decision making about whether there is a reasonable suspicion of abuse, harm or alleged inappropriate staff behaviour that should be reported.



3.4.5 If I confer do I still need to report?

Yes. Conferring does not replace the legal obligations to report. Conferring is a process to support and assist in making a decision if there is a reasonable suspicion of harm or risk of harm or alleged staff inappropriate behaviour. If the answer is **yes**, you must follow the processes as detailed in these Student Protection Processes.

Resources to assist you:

- [Section 5 of the Student Protection Guidelines](#)
- [FAQ](#)

Maintaining the safety of the student is the primary concern

3.5 Report



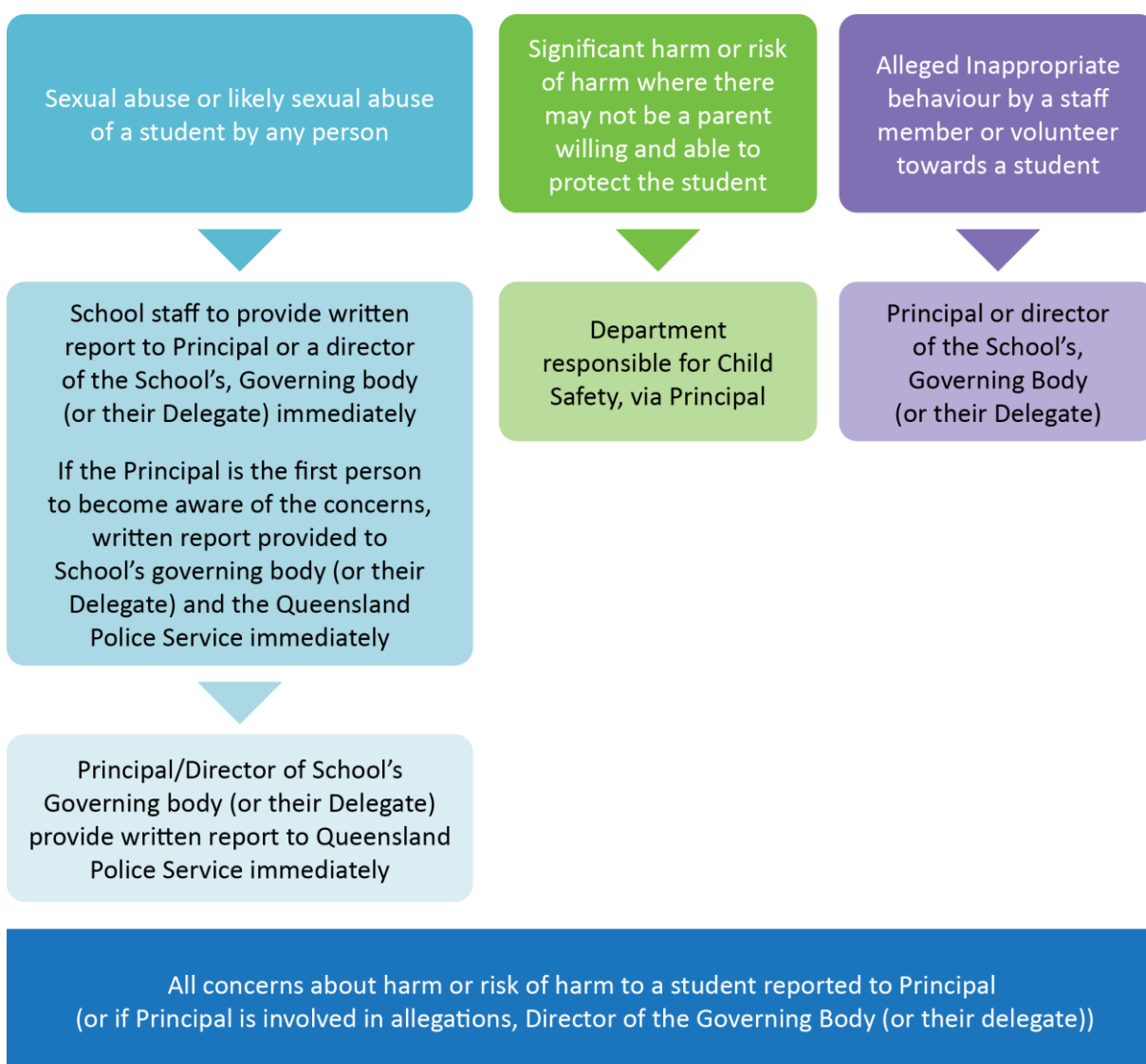
All school staff have specific mandatory reporting obligations pursuant to different pieces of legislation. The different legislative mandatory reporting obligations and processes are detailed in full at section 4 of this document.

It is the responsibility of **all staff** members employed by Catholic Education and all personnel on Catholic Education sites as identified in this document to report concerns of harm or risk of harm or alleged staff inappropriate behaviour towards a student.

Our obligations include adherence to:

- Section 13E [Child Protection Act 1999](#)
- Sections 16(1) and (2) of the [Education \(Accreditation of Non-State Schools\) Regulation 2017](#)
- Any concerns about sexual abuse or likely sexual abuse are reported to the Queensland Police Service in accordance with Sections 366 and 366A of the [Education \(General Provisions\) Act 2006](#).
- Section 229BC of the [Criminal Code Act 1899](#) requires that any adult report concerns about sexual offending against a child by another adult to the Queensland Police Service and take action to protect a child from a sexual offence.
- A report under the [Criminal Code Act 1899](#) is only required if a matter has not already been reported under the [Education \(General Provisions\) Act 2006](#) (reporting sexual abuse or likely sexual abuse) or the [Child Protection Act 1999](#) (reporting of significant harm/risk of significant harm where there may not be a parent able and willing to protect).

Flowchart 2: Reporting process for allegations of abuse, harm, or alleged staff inappropriate behaviour towards a student



3.5.1 What does report mean?

- Reporting is the act of providing a written report to an appropriate person or authority about concerns of harm to a student.
- School staff have specific mandatory reporting obligations pursuant to different pieces of legislation. The obligations differ with respect to the kind of harm the student may be at risk of or subject to. These obligations are set out at section 4 of this document.
- An allegation of harm may result in more than one reporting obligation being triggered. Where this is the case, multiple reports may need to be made to satisfy mandatory reporting obligations.

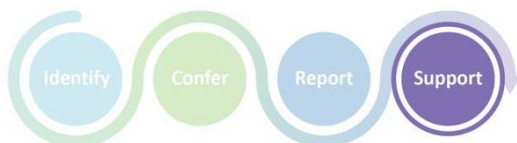
3.5.2 Who is responsible for reporting?

- All school staff have responsibilities to report. For specific information about when a report is required and by who, refer to section 4 of this document.
- The staff member who becomes aware of or reasonably suspects the alleged abuse, harm or inappropriate behaviour is the First Person. The First Person is responsible for immediately reporting concerns to the appropriate person or authority, as per the processes in section 4.
- The First Person may have support in completing the written report from the Principal and/or Student Protection Contact (if available). However, the person who has the legislative responsibility to submit the report must ensure they are personally discharging their legislative obligation by reporting.
- Reporting abuse/harm needs to be prioritised and must not be delayed.
 - To facilitate this, schools will support reporters to ensure all reports are actioned in a timely manner which can include for example, being released from their duties.
- The Principal, Governing Body or delegate must confirm that written reports are being submitted as required by school staff.
- The Governing Body must confirm that written reports are being submitted as required by the Principal.
- Where a school staff member is required to report to the Principal or Governing Body, the Principal or Governing Body should inform the staff member that they have reported the matter to the authorities as required.

Resources to assist you:

- [FAQ](#)
- [Refer Flowchart 3](#)
- [Flowchart 4](#)

3.6 Support



- At all times it is essential to remain focused on the support needs of the student. Key questions to ask include:
 - Have all appropriate steps been taken to secure the student's safety and wellbeing?
 - What support does the student need?
 - Who is best situated to provide this support?
- In the first instance consult with the Principal, and Student Protection Contact to develop a plan for how to best support the student, including who has responsibility for this.
- Support options can include referral to the Student Counsellor/Guidance Officer or organisations such as [Kids Helpline](#) and others, depending on the situation. This should be coordinated through the Principal and Student Protection Contact.
- Support also includes support provided to the family/carers of the student as appropriate.
- **Remember the needs of the student remain of paramount importance.**

Resources to support you:

- [FAQ](#)
- [Queensland Child Protection Guide](#)
- [Queensland College of Teachers resources](#)

4. Reporting Requirements

This section outlines the legislative reporting requirements and provides guidance on the process for reporting.

4.1 Key guiding principles

The following key principles guide the reporting process:

- The safety and wellbeing of every child and young person is the paramount concern. Every child has the right to:
 - be protected from harm, abuse, neglect and inappropriate behaviour by staff or other personnel associated with the school towards a student;
 - to dignity, privacy, respect, and safety.
- All members of Iona College and other personnel:
 - have a duty to care for children and young people; and
 - must take necessary action to protect children and young people from harm.
- Mandatory reporting includes:
 - Reporting of sexual abuse or likely sexual abuse, or suspicion of sexual abuse by all school staff **even if** there is a parent willing and able to protect their child from harm, in line with the *Education (General Provisions) Act 2006* obligations – see section 4.2;
 - reporting of a reasonable suspicion that a child has suffered, is suffering or is at unacceptable risk of suffering, significant harm caused by physical or sexual abuse and the child may not have a parent able and willing to protect them from the harm, – see section 4.3;
 - reporting if adults believe on reasonable grounds, or ought reasonably believe that a child sexual offence is being or has been committed against a child by another adult – see section 4.5; and
 - reporting all concerns about harm to a student or risk of harm to a student to the Principal and / or Student Protection Contacts – see section 4.5.1.
- **All staff** members employed by Catholic Education are obligated to report and follow the processes set out in this document.
- **Urgency** in responding is key.

4.2 Requirement to report sexual abuse or likely sexual abuse to the Queensland Police Service under the [Education \(General Provisions\) Act 2006](#)

4.2.1 What are our obligations?

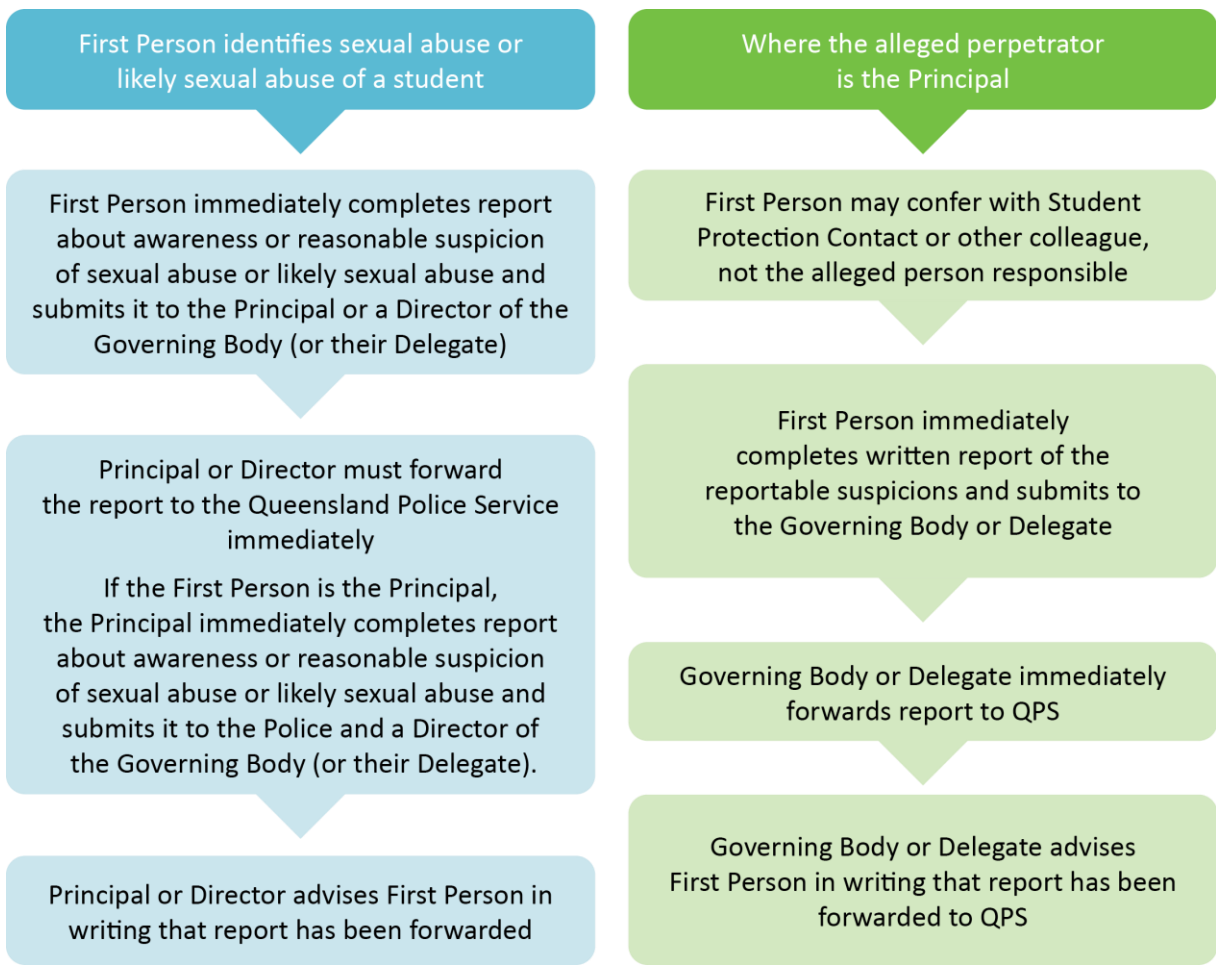
- In accordance with sections 366 and 366A of the *Education (General Provisions) Act 2006*, if the First Person becomes aware or **reasonably suspects** that a student has been sexually abused or is likely to be sexually abused by another person, the first person must immediately give a written report to the principal or director of the governing body who will then report the matter to the Queensland Police Service.
- The First Person has a responsibility to safeguard the child.
- The First Person must follow the reporting requirements set out in this process. This may include conferral with the Principal and or Student Protection Contact (only if doing so does not result in a report being delayed) and immediate completion of a report.
- Where the First Person is the Principal, the Principal must immediately make a written report to the Queensland Police Service and to the Governing Body (or delegate).




The First Person **cannot** delegate or transfer the reporting requirements to another person. It is the responsibility of the First Person to make the report as per legal requirements. **Remember** the First Person may first confer and seek guidance from appropriate personnel, so long as doing so does not prevent a report from being made immediately as required by legislation.

In relation to awareness or reasonable suspicion of **sexual abuse/reasonable suspicion of likely sexual abuse**, the process for reporting involves:

Flowchart 3: Key steps for reporting awareness or reasonable suspicion of sexual abuse/ reasonable suspicion of likely sexual abuse





Important Note

For the purposes of **Iona College** mandatory reporting of sexual abuse and likely sexual abuse relates to all students irrespective of their age, (i.e., aged 18 and over).

It is the policy of **Iona College** that all reasonable suspicion that a student has experienced sexual abuse or likely sexual abuse are reported to the Queensland Police in accordance with these processes. This is irrespective of the context, i.e., during the course of the staff member's employment at the school, or in their private capacity outside the school.

Resources to assist you:

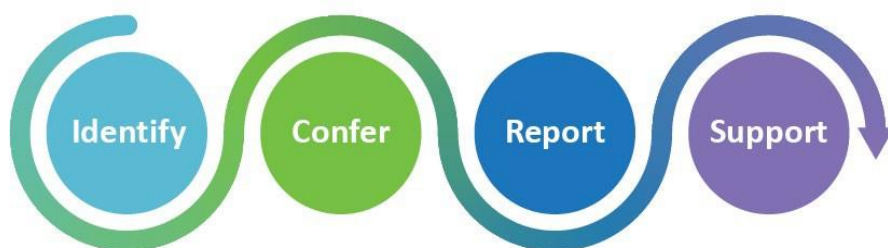
- Refer also [FAQ](#)
- [Section 2.1 and Section 5 Sexual abuse and likely sexual abuse Student Protection Guidelines](#)
- [Refer Flowchart 3](#)
- [Flowchart A](#)
- [Flowchart B](#)

4.3 Requirement to report to the Department responsible for Child Safety under the Child Protection Act 1999

4.3.1 What are our obligations?

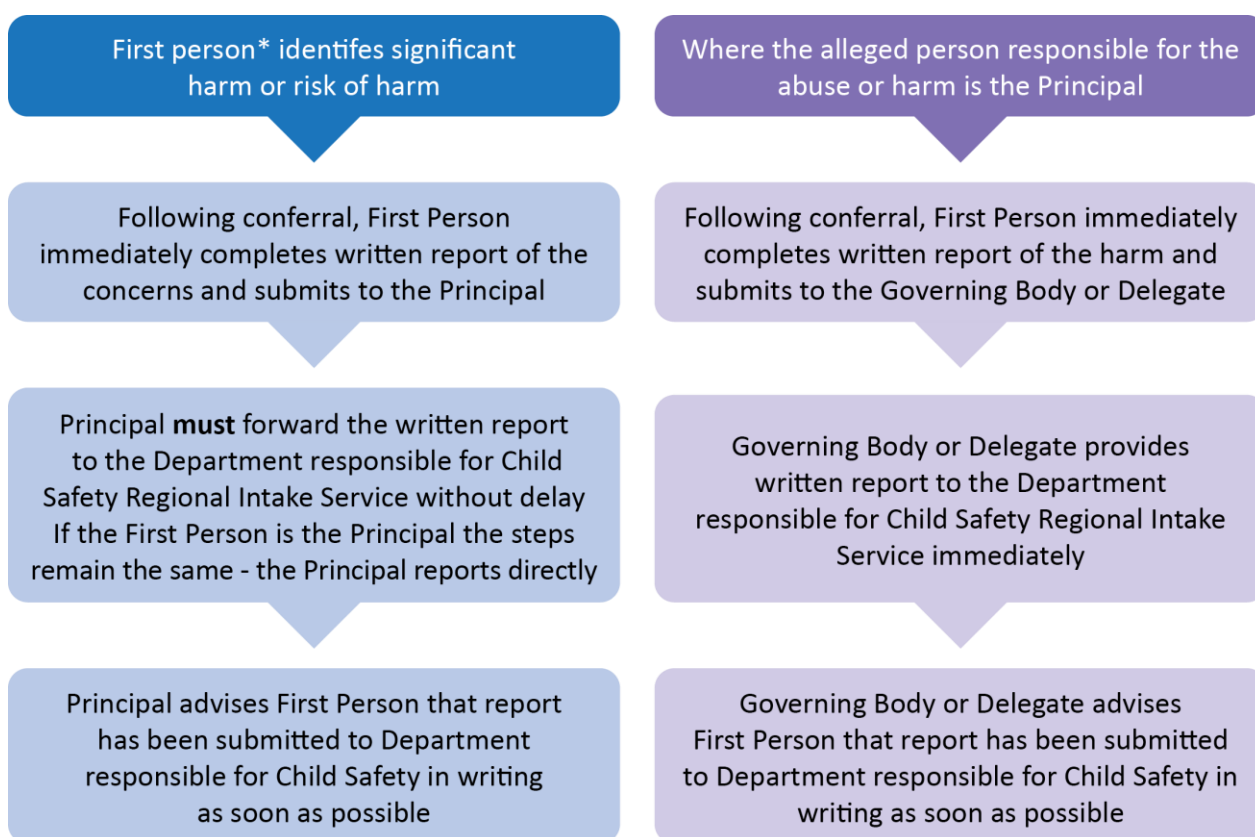
- Section 13E (1) of the *Child Protection Act 1999* identifies teachers, registered nurses, doctors, child advocates under the *Public Guardian Act 2014* and early childhood education and care professionals as **mandatory** reporters. These staff are mandated to submit a report to the Department responsible for Child Safety when they have a reasonable suspicion that a child:
 - Has suffered, is suffering, or is at unacceptable risk of suffering, significant harm caused by physical or sexual abuse; and
 - the child may not have a parent able and willing to protect the child from the harm.
- This brings with it consequences for not fulfilling these obligations. These obligations cannot be delegated or transferred to another person.
- Although the *Child Protection Act 1999* only identifies certain staff as mandatory reporters, Iona College requires all school staff (including those who are not mandatory reporters under this legislation) to report reasonable suspicions of harm or risk of harm to a student, child or young person to the Principal and or Student Protection Contact.
- Further, all school staff have other mandatory reporting responsibilities, as outlined in this document.
- The First Person has a responsibility to safeguard the child and must follow the reporting requirements set out in this document. This may include conferral with the Principal and or Student Protection Contact and completion of a report.
- It is recommended that the First Person confer with the Principal and or Student Protection Contact, unless the Principal is involved in the allegations, to help determine if there is a reasonable suspicion that a child may not have a parent able and willing to protect them from the harm or abuse.
- It is recommended that the First Person not make a determination that the child has a parent able and willing to protect them from the harm without consulting the Principal.

Remember: Reporting occurs after the process of identification and conferral



The process for reporting is outlined in flowchart 4 below:

Flowchart 4: Reporting process to Child Safety for significant harm or risk of harm



- *First Persons may be mandatory reporters under the legislation or any other school staff, as Iona College requires all school staff to report significant harm or risk of harm*
- *First Persons should make mandatory reports to the Department responsible for Child Safety [Child Safety] through their Principal or a director of the College Board (as described above).*
- *However, if a person is a mandatory reporter under the Child Protection Act 1999 (as outlined at 4.3.1), the legislative mandatory reporting obligation remains with them. If the First Person is unable to confirm that the Principal or a Director of the College Board has provided their report to*

the department responsible for Child Safety, the First Person must fulfil their legislative responsibilities by reporting directly to the department responsible for Child Safety.

- *First Persons are encouraged to confer with Iona College Student Protection Contact for support.*
- *The First Person must never make a determination that the child has a parent able and willing to protect them from the harm without consulting the Principal.*
- *The process for submitting reports through the Principal or Governing Body or delegate must at all times ensure that the integrity of the information in the report by the First Person is maintained.*

Resources to assist you:

- [Flowchart C](#)
- [Sections 4, 5 and 6 Student Protection Guidelines](#)
- [Child Protection Act 1999](#)
- [FAQ](#)

4.4 Requirement to report under the [Criminal Code Act 1899](#)

- All adults in Queensland (as per s229BC of the *Criminal Code Act 1899*) are required to report a reasonable suspicion of a sexual offence against a child, irrespective of where this occurs. Examples can include but not limited to:
 - A teacher may be coaching netball for a private non-school related team and a disclosure of a sexual offence is made to them.
 - A staff member is made aware through their friendship network of a sexual offence against a child.
- It is a reasonable excuse not to report under s229BC of the *Criminal Code Act 1899* if a report has already been made to Child Safety or the Police in accordance with the *Education (General Provisions) Act 2006* or the *Child Protection Act 1999* as set out above.





IMPORTANT NOTE: Failure to protect a student from a child sexual offence

In addition to the requirement to report a child sexual offence, under section 229BB of the *Criminal Code Act 1899* it is a criminal offence for an [Accountable Person](#) to fail to protect a child from a child sexual offence.

A failure to protect offence will be committed if an Accountable Person:

- a) knows there is a significant risk that another adult (the alleged offender) will commit a child sexual offence in relation to a child; and
- b) the alleged offender is associated with the institution (school)
- c) the child is under the care, supervision or control of an institution (the school)
- d) the child is under 16 years old or has an impairment of the mind;
- e) the Accountable Person has the power or responsibility to reduce or remove the risk; and
- f) the Accountable Person willfully or negligently fails to reduce or remove the risk.

Failing to report sexual abuse also breaches *the Education (General Provisions) Act 2006*, and Catholic Education Authorities' policies and procedures.

4.5 Requirement to respond to all harm, abuse or allegations of harm or abuse

In accordance with legislative requirements, Catholic School Authorities have a responsibility to respond to harm or allegations of harm to a student irrespective of the cause. This section outlines our responsibilities.

4.5.1 Reporting all concerns about harm or risk of harm to a student

A member of Iona College (including all personnel) who form a reasonable suspicion that a student has suffered or is at risk of harm (that is, sexual, physical, psychological, emotional harm or neglect), or has been subject to inappropriate behaviour, must report the matter to the Principal and / or Student Protection Contacts, so appropriate action can be taken to ensure the wellbeing of the student.

4.5.2 Allegations of harm/risk of harm or inappropriate behaviour by Principal, staff member or other personnel or volunteer

A member of Iona College who forms a reasonable suspicion that a student has suffered or is at risk of harm (that is, sexual, physical, psychological, emotional harm or neglect), or has been subject to inappropriate behaviour caused by the Principal, staff member or other personnel (including volunteers), has responsibility to follow the processes outlined in this document. It is the responsibility of all personnel to safeguard and protect all students.

In accordance with section 16 (2) of the *Education (Accreditation of Non-State Schools) Regulation 2017*, a school must have a process for the reporting of staff behaviour that a student considers to be inappropriate.

Additionally, a school must have a process to respond to the reported staff inappropriate behaviour.

Inappropriate behaviour by a staff member or other personnel (including volunteers) may occur where there is a violation of professional boundaries. A description of professional boundaries can be found at Section 10 of the [Student Protection Guidelines](#).



Therefore, if a staff member becomes aware of staff behaviour that a student considers to be inappropriate, the staff member must report this behaviour in accordance with the designated processes without delay.

A staff member's failure to report may constitute a breach of the Code of Conduct and disciplinary action may be taken against the staff member.

The following procedures must also be followed:

Where a member of Iona College forms a reasonable suspicion that a student has been harmed or is at risk of being harmed by a staff member or other personnel, the reporting processes detailed in sections 4.2 and 4.3 must be followed.

Additional College processes for dealing with allegations against staff members or volunteers:

- If the alleged perpetrator is a staff member or volunteer the Principal or the Student Protection Contact as applicable will seek advice from the Relevant State Authority as to if and when the staff member or the volunteer is to be informed of the allegation.
- If the alleged perpetrator is a volunteer the volunteer may be excluded from the school.
- If the alleged perpetrator is a staff member, the Principal may suspend the alleged perpetrator pending investigation taking into account the gravity of the allegations and the risk of harm to students if the allegations are true. If there is a significant risk of harm to students by a staff member the Principal must act at the earliest possible moment on the best advice available in the circumstances.

Where a member of Iona College forms a reasonable suspicion that a student has been harmed or is at risk of being harmed by the school **Principal** the reporting processes detailed in this document (sections 4.2 and 4.3) must be followed as appropriate.

The following procedures must also be followed:

College processes for dealing with allegations against the Principal:

- If the alleged perpetrator is the Principal, the Student Protection Delegate of the Iona College Board, in consultation with the Board Chair, will seek advice from the Relevant State Authority as to if and when the Principal is to be informed of the allegation.
- If the alleged perpetrator is the Principal, the Iona College Board may suspend the Principal pending investigation taking into account the gravity of the allegations and the risk of harm to students if the allegations are true. If there is a significant risk of harm to students by the Principal, the Iona College Board must act at the earliest possible moment on the best advice available in the circumstances.
- Pastoral care and support will be offered to the alleged student victim of the sexual abuse or the suspected sexual abuse or the likely sexual abuse and, where appropriate, the alleged student victim's family.

Resources to assist you:

Refer also [Flowchart 3](#) and [Flowchart 4](#)





Important Note

Sexual activity between staff members and students

*The involvement of **any Iona College** staff member or volunteer in sexual activity with, or sexual exploitation of a student attending the school is **sexual abuse**. This must be immediately reported as per section 4.1*

It is a criminal offence to engage in sexual activity with a child aged 16 to 17 years of age if you are an adult who is in a position of care. This includes teachers, teacher aides, sports coaches and religious leaders. Penalties for this offence are up to 14 years in prison for a single offence and life in prison for repeated offences.

4.5.3 Harm or risk of harm to a student caused by self-harm

All Iona College staff and other personnel must respond to students who deliberately cause pain or damage to their own body which can be suicidal or non-suicidal in intent. The first priority is the immediate safety of the student. This includes determining if medical attention such as first aid is required and/or an immediate response from emergency services or mental health services is required.

Self-harm can take on different forms and its frequency can vary from student to student. Explanations can be found at 2.5 of the [Student Protection Guidelines](#).

Self-harm is normally a sign that a student is feeling intense emotional pain and distress. Therefore, self-harming behaviour by a student must be reported immediately to the Principal and/or Student Protection Contact at the school.

As with all situations, there is a responsibility to report the harm to the Department responsible for Child Safety as per section 4.3 if the First Person forms a reasonable suspicion that a student:

- has suffered, is suffering or is at unacceptable risk of significant harm, as a result of their self-harming behaviour; **and**
- may not have a parent able and willing to protect the student from harm, (for example refusing to support the student in accessing medical or psychological care or unable to take protective action). The First Person must never make a determination that the child has a parent able and willing to protect them from the harm, without consulting the Principal.

Resources to assist you:

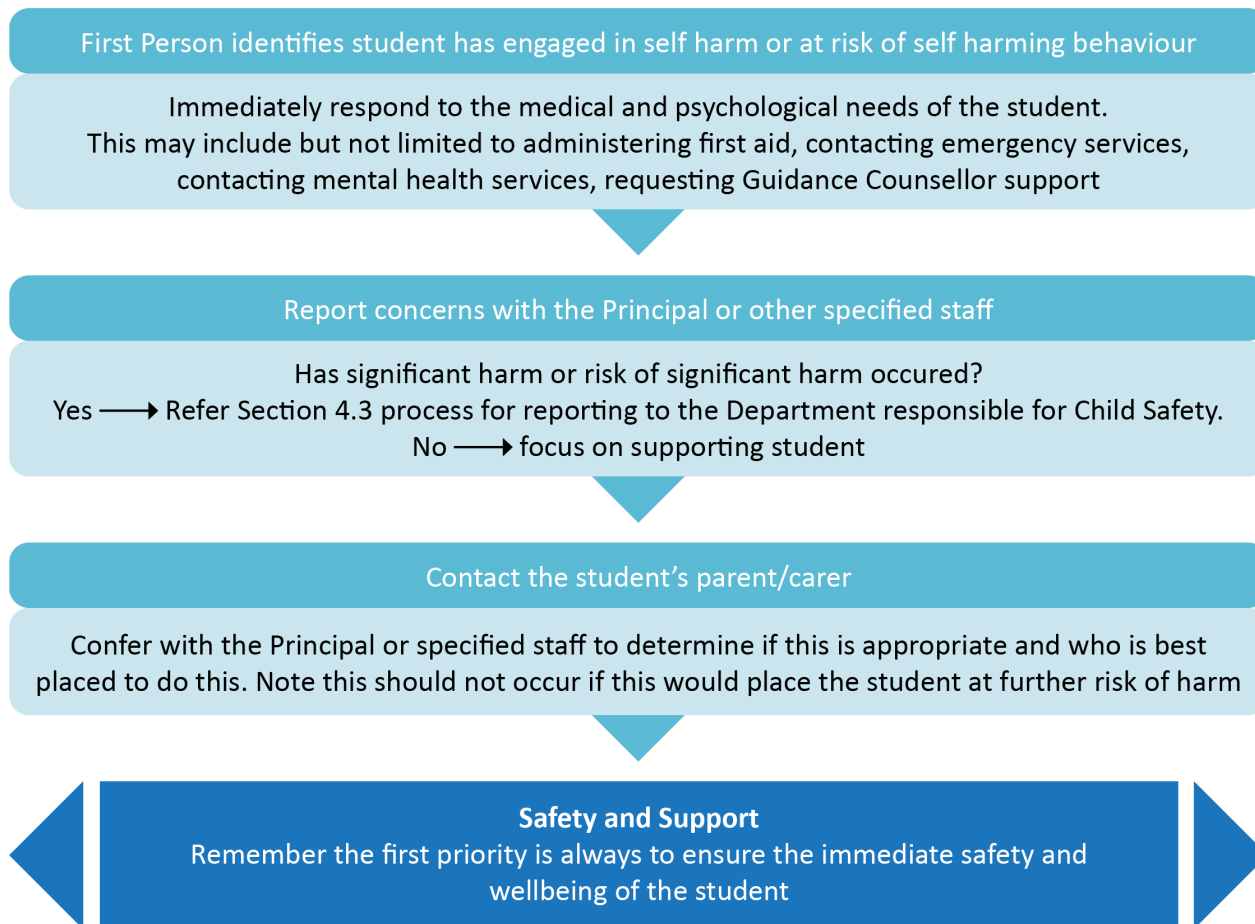
[Refer also 2.5 Student Protection Guidelines](#)

[Flowchart 3](#)

[Flowchart 4](#)



Flowchart 5: Process for responding to harm caused by self-harm

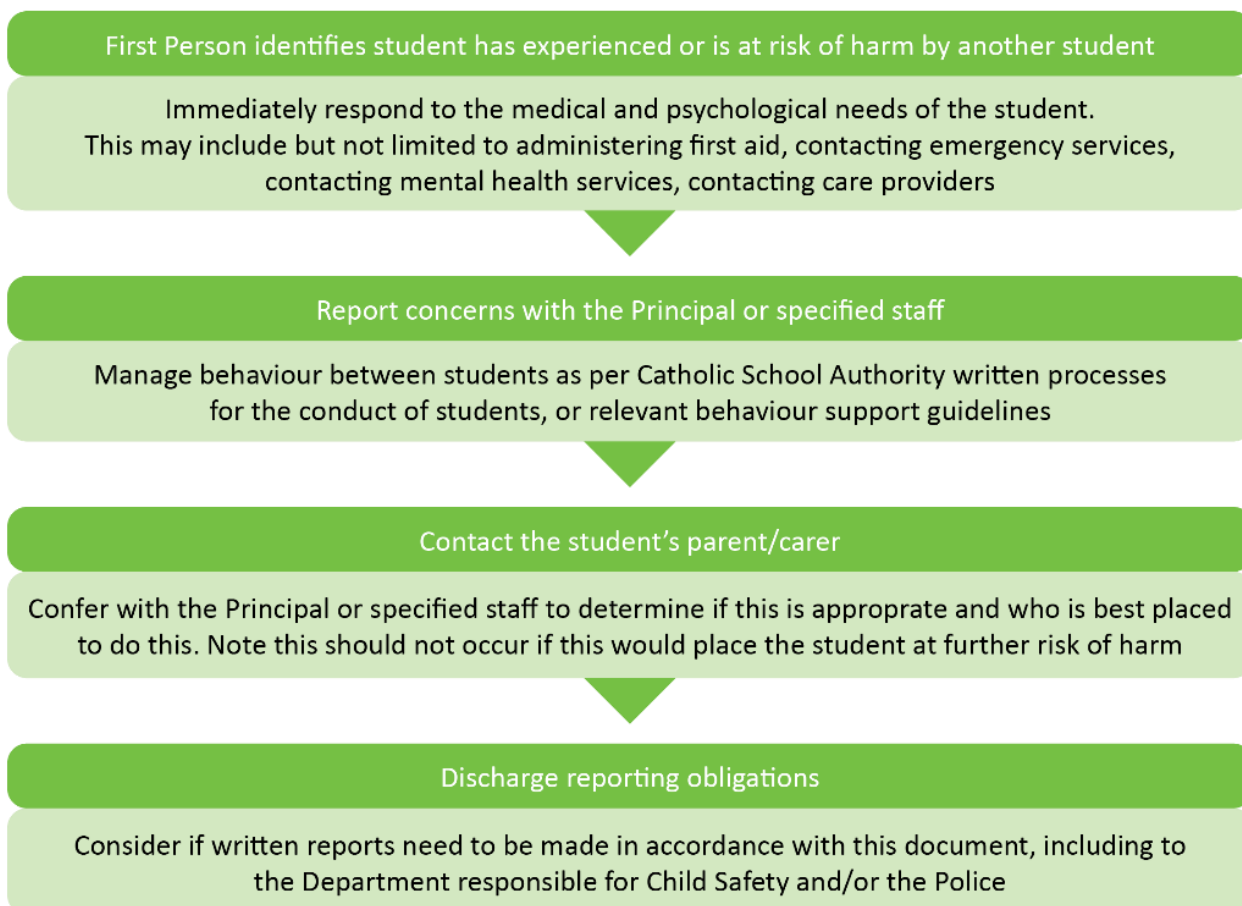


4.5.4 Harm or risk of harm to a student caused by another student

Where a First Person forms a reasonable suspicion that a student has been harmed or is at risk of being harmed by another student, the process involves:

- Prioritising the safety of the student, this includes attention to any medical treatment.
- Managing student's behaviour in accordance with the Iona College written processes for the conduct of students, or relevant behaviour support guidelines.
- Where criminal offences have been alleged, for example the serious assault of a student by another student over the age of 10 years, advising parents/carers of the option to pursue action through the Queensland Police Service. Iona College will cooperate with any resulting investigation.
- Managing bullying behaviour, (including online bullying) in accordance with Iona College bullying procedures.
- Making a written report to the department responsible for Child Safety if a staff member forms a reasonable suspicion that a student has suffered, is suffering or is at unacceptable risk of significant harm, as a result of student to student behaviours AND may not have a parent able and willing to protect the student from harm, (for example an inability to provide supervision for the student), in accordance with section 4.3.
- make any other reports that may be required, for example a report to the Police under section 4.2 of a reasonable suspicion of sexual abuse or likely sexual abuse.

Flowchart 6: Process for responding to harm caused by another student



4.5.4 Responding to student sexual behaviour

- Sexual behaviours of various kinds may be evident in children, particularly in the early years. Some forms of sexual behaviour may be considered developmentally appropriate for the child's age and stage of development.
- Other behaviours may indicate that the child could have been exposed to inappropriate material or experiences (for example, reports of very young children knowing about and experimenting with oral sex). Resources such as those published by the Department responsible for Child Safety can assist in identifying inappropriate sexual behaviour.
- Suspicion that a student has been sexually abused may also be formed in some circumstances where a student exhibits concerning sexual behaviour. In these circumstances, the First Person must follow the Framework for responding to and reporting student protection concerns of Identify, Confer, Report, Support. This includes:
 - identifying if a reasonable suspicion or significant harm has occurred; and
 - reporting as per this document, which may include a report to the Queensland Police Services, and/or the Department responsible for Child Safety.

Resources to assist you:

- [Developmentally appropriate sexual behaviour in children](#)
- [Sexual Behaviours in Children & Young People – Traffic Lights Brochure](#)

4.5.5 Harm or risk of harm to a student caused by a person not associated with the school or family

There may be some circumstances where a First Person becomes aware of or reasonably suspects a concern that a student has been harmed, or is at risk of harm, by a person not associated with the school or family. For example, a boyfriend or girlfriend or ex-partner of a student; disclosure of abuse/harm by their dentist or physiotherapist or a stranger. In these circumstances, the First Person must follow the Framework for responding to and reporting student protection concerns of Identify, Confer, Report, Support. This includes:

- identifying if a reasonable suspicion or significant harm has occurred; and
- reporting as per this document, which may include a report to the Queensland Police Service, and/or the Department responsible for Child Safety.

The **first priority** is the **safety** of the student.

4.6 Responding to concerns that do not meet the threshold for reporting harm

- A First Person may identify concerns regarding a student that do not form a reasonable suspicion of sexual abuse, likely sexual abuse, or significant harm. However, the assessment or professional judgement of the First Person may indicate that without support or intervention, a student and/or their family is at risk of entering the child protection system.
- Concerns must be raised with the Principal and Student Protection Contact, who may refer the student/and or their family to the appropriate service. This may include support options through the school, such as the School Counsellor, or to community-based options such as Family and Child Connect.
- A First Person may also identify concerns regarding a student that may not meet reporting thresholds because of the age of the student. A First Person must always report the concerns to the Principal irrespective of the age of the student (or a director of the Governing Body if the allegations involve the Principal), so appropriate next steps can be determined.



- The Student Protection Guidelines Section 9 provide details of options available to support students and families.
- Concerns and decision making must be documented and retained by the Principal and or Student Protection Contact

Resources to assist you:

[Section 9 Student Protection Guidelines](#)

4.7 Reporting by a student

If a student of Iona College considers the conduct of a staff member of the school to be inappropriate, they may report to the Principal, a Director of the College Board or the Student Protection Contact listed on page 5 of this document, or any staff member they feel comfortable speaking with.

Any staff member who receives a report from a student that they consider the conduct of another staff member to be inappropriate, must follow the Framework for responding to and reporting student protection concerns of Identify, Confer, Report, Support. This includes:

- identifying if a reasonable suspicion or significant harm has occurred; and
- reporting as per this document, which may include a report to the Queensland Police Services, and/or the Department responsible for Child Safety; and
- informing the Principal about the concerns (or a director of the Governing Body if the Principal is involved in the allegation).

4.8 Reporting to the Queensland College of Teachers

In accordance with section 76 of the *Education (Queensland College of Teachers) Act 2005* (Qld), when the Iona College deals with an allegation of harm caused, or likely to be caused, to a child because of the conduct of a teacher of the School, the School must provide a report to the Queensland College of Teachers as soon as practicable after starting to deal with the allegation.

The report must include:

- a) the name of the employing authority and, if the name of the authority is different to the name of the prescribed school, the name of the prescribed school;
- b) the name of the relevant teacher;
- c) the day the employing authority started dealing with the allegation;
- d) the allegation, particulars of the allegation and any other relevant information;
- e) details about what actions the employing authority has taken to deal with the allegation.

A report must also be given as soon as practicable after Iona College stops dealing with the allegation for any reason, in accordance with section 77 of the Education (Queensland College of Teachers) Act 2005 (Qld).



5. Writing an effective report of concern

It is vital to complete a comprehensive report of the concerns. This will assist with an efficient and effective process important to ensuring the safety and wellbeing of the student. This is the responsibility of the First Person.

However, the First Person is encouraged to seek assistance from the Student Protection Contact and/or Principal as outlined in this document.

Resources to assist you:

Key tips in completing the report can be found at [Appendix 4](#)

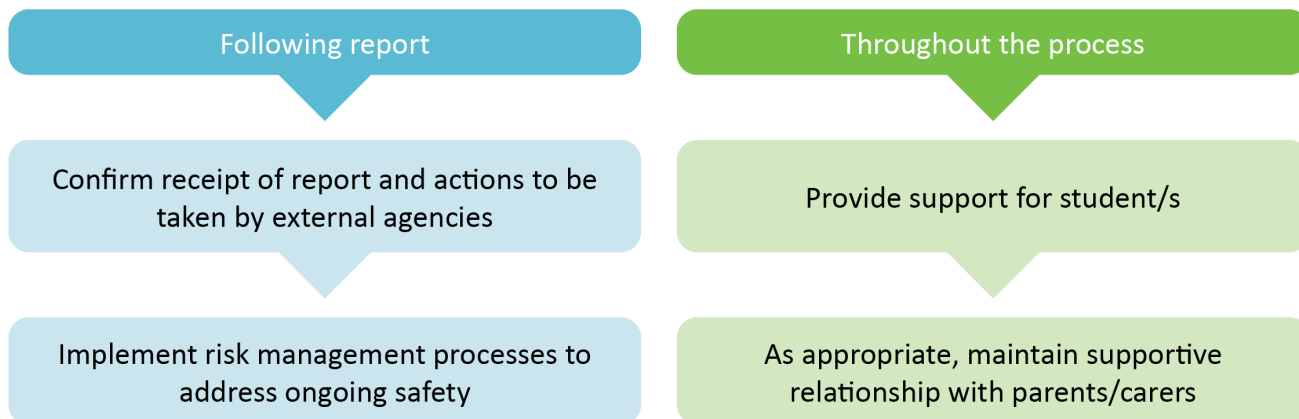
Refer also (Student Protection Guidelines for QCSA)



6. After the report is made

It is important to remember that there is a parallel process of safeguarding through reporting the concerns **and** providing support to the student.

Flowchart 8: Parallel process of safeguarding and supporting



Our responsibility does not end with the report. The report is one step in an ongoing process that focuses on ensuring the safety and wellbeing of our students.

Follow up action includes:

- The Principal confirming receipt of the report and actions with Queensland Police Service and/or the department responsible for Child Safety to confirm both receipt of the report, and any action that these agencies may take. Wherever possible ask for written confirmation.
- Implementing risk management processes to address safety concerns of the student, this includes between students where harm has occurred.
- Providing or organising pastoral support to address the well-being of students. Ensure appropriate follow up is provided with the student.
- Maintaining supportive relationships with parents/carers, and families.
- Ensuring all parties involved respect the confidentiality and privacy of students and families involved.
- Where relevant, preparing for child protection interviews by assuring confidentiality, safety, and support. Seek advice from Student Protection Contact to support the student and prepare for any interview.

Resources to assist you:

Child Protection Interview Processes/Guidelines



7. Advising parents/carers

When a student protection report to the Queensland Police Service and/or the Department responsible for Child Safety is required, Iona College personnel must consider **when** or **if** parents/carers are advised of the report.

It is recognised that in some situations parents/carers should be advised immediately or just prior to the report being submitted, as the primary carers of the student. This acknowledges that we want to work with families/carers to support their children. However, in other circumstances it is recommended that parents/carers are advised after the report is made.

The following guidelines are recommended to support decision making:

- Confer with appropriate personnel as specified in this document which includes assessing the risks of when to advise the parent/carer.
- Conferral may also include seeking guidance from relevant authorities, The Queensland Police Service and/or Child Protection Regional Intake Service.
- Assessing risk of when to advise the parent/carer involves determining what is in the student's best interests. This includes determining whether there is a reasonable belief that:
 - Someone may be charged with a criminal offence for the harm and advising the family would jeopardise the investigation. For example:
 - ✓ The alleged person responsible for the harm/abuse is one of the student's parents/carers;
 - ✓ the alleged person responsible for the harm/abuse may abscond with the student;
 - ✓ risk that the parent/carer may confront a student allegedly responsible for harming their child.
- Advising the parent/carer may expose the student to harm. For example, the parent/carer may blame the student or threaten them which can cause greater harm, impede both the investigation and access to support.
- Advising the parent/carer may expose staff to harm.
- Where the suspected abuse or neglect is by a member of the student's family, the Principal, or a director of the College Board will only inform the parent/carer of the protection concern if appropriate and once guidance is sought from the Queensland Police Service or the Department responsible for Child Safety.

It is recommended that the Principal or a director of the College Board seek immediate guidance from the Queensland Police Service and/or the department responsible for Child Safety as to when it is appropriate to discuss the matter with the student's parent/carer.

The priority of all Iona College personnel must remain on the safety and wellbeing of the student, and ensuring they have access to appropriate support including by parents/carers.



Appendix 1 Definitions

Accountable person

In accordance with S229BB of the Criminal Code Act 1899, an "Accountable Person" means an adult who is associated with an institution such as Catholic Education, who becomes aware that there is a significant risk that another adult, that is, the 'alleged offender' will or has committed a child sexual offence to a child. The Accountable Person is someone who has the power or responsibility to reduce or remove the risk. An Accountable Person is **responsible** for **safeguarding** students from sexual offences and **must act** to reduce or remove the risk.

It is a criminal offence for an Accountable Person to fail to protect a child from a child sexual offence.

Child

A child is a person under 18 years of age.

Child in need of protection

A child in need of protection is a child who—

- (a) has suffered significant harm, is suffering significant harm, or is at unacceptable risk of suffering significant harm; and
- (b) does not have a parent able and willing to protect the child from the harm.

Harm

As defined by section 9 of the *Child Protection Act 1999*:

- (1) Harm, to a child, is any detrimental effect of a significant nature on the child's physical, psychological, or emotional well-being.
- (2) It is immaterial how the harm is caused.
- (3) Harm can be caused by –
 - (a) Physical, psychological, or emotional abuse or neglect; or
 - (b) Sexual abuse or exploitation.
- (4) Harm can be caused by –
 - (a) A single act, omission, or circumstance; or
 - (b) A series or combination of acts, omissions, or circumstances.

(See [Student Protection Guidelines](#) for detailed definitions)

Child sexual offence (Criminal Code 1899 Chapter 22)

Child sexual offence means an offence of a sexual nature committed in relation to a child.

S229BC identifies child sexual offence as

- (a) ... a child sexual offence is being or has been committed against a child by another adult; and
- (b) At the relevant time, the child is or was:
 - i. Under 16 years; or
 - ii. A person with an impairment of the mind.

Sexual assault includes

Any person who –

- (a) Unlawfully and indecently assaults another person; or
- (b) Procures another person, without the person's consent –
 - i. To commit an act of gross indecency; or
 - ii. To witness an act of gross indecency by the person or any other person;

is guilty of a crime.



The *Criminal Code* specifies different levels of criminal action towards a child which includes indecent treatment of a children under 16, carnal knowledge with or of children under 16, procuring of a child for carnal knowledge or sexual acts, using internet etc., to procure children under 16, grooming a child under 16.

Child sexual abuse

As defined by section 364 of the *Education (General Provisions) Act 2006*:

Sexual abuse, in relation to a relevant person, includes sexual behaviour involving the relevant person and another person in the following circumstances–

- (a) The other person bribes, coerces, exploits, threatens or is violent toward the relevant person;
- (b) The relevant person has less power than the other person;
- (c) There is a significant disparity between the relevant person and the other person in intellectual capacity or maturity.

Colleague

As defined by section 13H of the *Child Protection Act 1999*, colleague, of a relevant person, means a person working in or for the same entity as the relevant person.

Director of the Governing Body

As defined by section 364 of the *Education (General Provisions) Act 2006*:

director, of a non-State school's governing body, means a director of the governing body within the meaning of the *Education (Accreditation of Non-State Schools) Act 2017*, section 9.

Failure to Report and Failure to Protect

See Appendix 2 for definitions under the *Criminal Code 1899*

First Person (S366-366A Education (General Provisions) Act 2006)

- The First Person is a staff member who becomes aware of or reasonably suspects that a student attending the school has been sexually abused by another person or is likely to be sexually abused by another person.
- In addition, for the purposes of this document, the First Person is defined as any person who is part of the school community who becomes aware of or reasonably suspects that a student attending the school has experienced, or is at significant risk of experiencing, all harm as a result of abuse, including alleged staff inappropriate behaviour towards a student.
- The First Person has **responsibility** for commencing the reporting processes once they become aware of or reasonably suspect abuse, harm or the risk of significant abuse, harm to a student and/or another child in the community. This responsibility **cannot** be delegated to someone else.

Alleged staff inappropriate behaviour towards a student

Alleged staff inappropriate behaviour towards a student includes but is not limited to any behaviour, including words, towards a student that is contrary to what is required of staff members under the Iona College *Code of Conduct*.

Further, any report from a person, including a student, about a staff member's behaviour towards a student that the person making the report considers to be inappropriate is to be taken as an allegation of inappropriate behaviour. This must be responded to in accordance with the processes contained within this document.



Reasonable suspicion

A *reasonable suspicion* is a suspicion that would be formed by a reasonable person based on a reasonable view of the evidence available to them. A reasonable suspicion is an objectively justifiable suspicion that is based on specific facts or circumstances.

Reportable suspicion

As defined by section 13E of the *Child Protection Act 1999*, a reportable suspicion means a reasonable suspicion that a child has suffered, is suffering, or is at unacceptable risk of suffering, significant harm caused by physical or sexual abuse; and may not have a parent able and willing to protect the child from the harm.

Relevant person (Child Protection Act 1999)

A relevant person for the purposes of mandatory reporting under section 13E of the *Child Protection Act 1999*, is any of the following—

- (a) A doctor;
- (b) A registered nurse;
- (c) A teacher;
- (d) A police officer who, under a direction given by the commissioner of the police service under the *Police Service Administration Act 1990*, is responsible for reporting under this section;
- (e) A person engaged to perform a child advocate function under the *Public Guardian Act 2014*.
- (f) an early childhood education and care professional.

Staff member

A staff member is any person who is employed by Iona College on a casual, fixed term, or continuing basis, either pursuant to a contract of employment or appointed to a role at the school pursuant to an agreement with a religious order. This includes visiting teachers providing private tuition.

Student

A student is any person enrolled as such at Iona College. This includes a 'relevant person' for the purposes of mandatory reporting under sections 366 and 366A of the *Education (General Provisions) Act 2006*:

- (a) A student under 18 years attending the school;
- (b) A kindergarten age child registered in a kindergarten learning program at the school;
- (c) a person with a disability who—
 - (i) under section 420(2), is being provided with special education at the school; and
 - (ii) is not enrolled in the preparatory year at the school.

Student Protection Contact (SPC)

A Student Protection Contact (SPC) is one of at least two persons who are nominated in each school in compliance with the *Education (Accreditation of Non-State Schools) Regulation 2017*, (section 16(3)) to whom a student can report behaviour by a staff member that the student considers inappropriate.

Teacher

Means an approved teacher under the *Education (Queensland College of Teachers) Act 2005* employed at a school.

Volunteer

A volunteer is any person who provides assistance or support at a Queensland Catholic Education site on a voluntary basis. Student teachers are included in this definition.



Appendix 2 Legislative references

<u>Child Protection Act 1999</u>	
Reporting of a child in need of protection	<p>Section 13A states</p> <p>(1) Any person may inform the chief executive if the person reasonably suspects—</p> <ul style="list-style-type: none"> (a) a child may be in need of protection; or (b) an unborn child may be in need of protection after he or she is born. <p>(2) The information given may include anything the person considers relevant to the person’s suspicion.</p>
Forming a reasonable suspicion of significant harm	<p>Section 13C of the Child Protection Act 1999 offers some guidance around forming a reasonable suspicion that a student has suffered, is suffering or is at unacceptable risk of suffering significant harm:</p> <p>(2)(a) whether there are detrimental effects on the child’s body or the child’s psychological or emotional state—</p> <ul style="list-style-type: none"> (i) that are evident to the person; or (ii) that the person considers are likely to become evident in the future; and <p>(b) in relation to any detrimental effects mentioned in paragraph (a)—</p> <ul style="list-style-type: none"> (i) their nature and severity; and (ii) the likelihood that they will continue; and <p>(c) the child’s age.</p> <p>(3) The person’s consideration may be informed by an observation of the child, other knowledge about the child or any other relevant knowledge, training, or experience that the person may have.</p>
Reportable suspicions	<p>Section 13E of the <i>Child Protection Act 1999</i> includes the mandatory reporting requirement for teachers to report a reasonable suspicion to the Department responsible for Child Safety, that a child has suffered, is suffering, or is at unacceptable risk of suffering, significant harm caused by physical or sexual abuse where there may not be a parent willing and able to protect the child from the harm (a “reportable suspicion”).</p> <p>Section 13G(5) states that a person does not commit an offence under the <i>Child Protection Act 1999</i> or any other act for failing to make a mandatory report under section 13E.</p>
Conferral with colleagues	<p>Section 13H of the <i>Child Protection Act 1999</i> - Conferrals with colleague and related information sharing, states that:</p> <p>(1) <i>A relevant person may give information to a colleague, and a colleague may give information to a relevant person, for any of the following purposes—</i></p> <ul style="list-style-type: none"> (a) <i>for the relevant person to form a suspicion about whether a child has suffered, is suffering, or is at unacceptable risk of suffering, significant harm caused by physical or sexual abuse;</i> (b) <i>in the case of a relevant person under section 13E—for the relevant person to form a suspicion about whether a child has a parent able and willing to protect the child from harm mentioned in paragraph (a);</i> (c) <i>for the relevant person to give a report under section 13G or keep a record about giving a report;</i> (d) <i>for the relevant person or colleague to take appropriate action to deal with suspected harm or risk of harm to a child.</i>
Interviews with Children at School	<p>Section 17 of the <i>Child Protection Act 1999</i> provides Department responsible for Child Safety and Queensland Police Service officers with the legislative authority to have contact with a child at a school prior to the parents/carers being told of the contact with the child and the reasons for the contact, as part of an investigation and assessment.</p>



[Child Protection Regulation 2023](#)

The *Child Protection Regulation 2023* specifies particular information which is required in mandatory reports under the *Child Protection Act 1999* (the Act).

Section 4 Information to be included in reports—for section 13G(2)(b) of the Act, the following information is prescribed—

- (a) the child’s name, age and sex descriptor;
- (b) details of how to contact the child;

Examples of how to contact a child—

- the address at which the child usually lives
- the name and address of the school the child attends

- (c) details of the harm to which the reportable suspicion relates;
- (d) particulars of the identity of the person suspected of causing the child to have suffered, suffer, or be at risk of suffering, the harm to which the reportable suspicion relates;
- (e) particulars of the identity of any other person who may be able to give information about the harm to which the reportable suspicion relates.

[Education \(Accreditation of Non-State Schools\) Act 2017 and Education \(Accreditation of Non-State Schools\) Regulation 2017](#)

The *Education (Accreditation of Non-State Schools) Act 2017* establishes an accreditation regime for the accreditation of non-state schools. The Act also establishes the penalties for non-compliance with the accreditation criteria.

The *Education (Accreditation of Non-State Schools) Regulation 2017* prescribes the accreditation criteria relevant for a non-state school’s accreditation as mentioned in section 11 of the Act. Sections 16(1) to 16(7) of the Regulation deal with the accreditation requirements relating to the conduct of staff and students and response to harm.

[Education \(General Provisions\) Act 2006](#)

The *Education (General Provisions) Act 2006* contains mandatory reporting requirements for all non-state school staff who become aware of or who reasonably suspect that a student has been sexually abused or is likely to be sexually abused by another person (sections 366 and 366A).

These requirements include sexual abuse, suspected sexual abuse and likely sexual abuse of students by another person. A staff member or Principal who fails to comply with the mandatory reporting requirements in relation to the sexual abuse or suspected sexual abuse of a student commits an offence under section 366 of the *Education (General Provisions) Act 2006* and is liable for a penalty of up to 20 penalty units. However, a person does not commit an offence for failing to report the likely sexual abuse of a student under section 366A of the *Education (General Provisions) Act 2006*.

Staff making a report in accordance with the *Education (General Provisions) Act 2006* will be protected from civil or criminal liability e.g., from defamation or breach of confidence.



However, staff making a knowingly false, malicious, or vexatious report will not be protected by this immunity and may risk action for defamation, disciplinary action by their employer or disciplinary action by the Queensland College of Teachers.

[Education \(General Provisions\) Regulation 2017](#)

The *Education (General Provisions) Regulation 2017* specifies particular information which is required in mandatory reports under the *Education (General Provisions) Act 2017* (the Act).

Section 68 Report about sexual abuse—Act, ss 365 and 366

A report under section 365(3) or 366(3) of the Act must include the following particulars—

- (a) the name of the person giving the report (the first person);
- (b) the student's name and sex;
- (c) details of the basis for the first person becoming aware, or reasonably suspecting, that the student has been sexually abused by another person;
- (d) details of the abuse or suspected abuse;
- (e) any of the following information of which the first person is aware—
 - (i) the student's age;
 - (ii) the identity of the person who has sexually abused, or is suspected to have sexually abused, the student;
 - (iii) the identity of anyone else who may have information about the abuse or suspected abuse.

Section 69 Report about suspicion of likely sexual abuse—Act, ss 365A and 366A A report under section 365A(4) or 366A(5) of the Act must include the following particulars—

- (a) the name of the person giving the report (the first person);
- (b) the student's name and sex;
- (c) details of the basis for the first person reasonably suspecting that the student is likely to be sexually abused by another person;
- (d) any of the following information of which the first person is aware—
 - (i) the student's age;
 - (ii) the identity of the person who is suspected to be likely to sexually abuse the student;
 - (iii) the identity of anyone else who may have information about the suspected likelihood of abuse.

[Criminal Code Act 1899](#)

Section 229BC of *Criminal Code Act 1899* establishes a general requirement that applies to all adults (18 years or over) in Queensland to report to the Queensland Police Service any information that causes the adult to believe on reasonable grounds, or ought reasonably to cause the adult to believe, that a child sexual offence is being or has been committed against a child by another adult.

At the time of the offending behaviour, the child victim must be under 16 years of age or a person with an impairment of the mind. A 'child sexual offence' means an offence of a sexual nature [whether or not it meets the definition of sexual abuse under the *Education (General Provisions) Act 2006*] committed in relation to a child, including for example, an offence against a provision of chapter 22 and 32 of the *Criminal Code Act 1899*.

Failure to protect child from sexual offence s229BB

- (1) An accountable person commits a crime if—



- (a) the person knows there is a significant risk that another adult (the "alleged offender") will commit a child sexual offence in relation to a child; and
- (b) the alleged offender—
 - (i) is associated with an institution; or
 - (ii) is a regulated volunteer; and
- (c) the child is under the care, supervision, or control of an institution; and
- (d) the child is either—
 - (i) under 16 years; or
 - (ii) a person with an impairment of the mind; and
- (e) the person has the power or responsibility to reduce or remove the risk; and
- (f) the person wilfully or negligently fails to reduce or remove the risk.

Penalty—

Maximum penalty—5 years imprisonment

Failure to make a report s229BC

It is a criminal offence when any adult in Queensland, including students who are 18 years or older, fails to report to the Queensland Police Service a reasonable belief that a child sexual offence is being or has been committed against a child by another adult without a reasonable excuse. A reasonable excuse not to make a report includes that a report has already been made under:

- a) the *Education (General Provisions) Act 2006* (reporting sexual abuse or likely sexual abuse)
- b) the *Child Protection Act 1999* (reporting significant harm or risk of significant harm).

Maximum penalty—3 years imprisonment

[Education \(Queensland College of Teachers\) Act 2005](#)

The *Education (Queensland College of Teachers) Act 2005* requires an employing authority to notify the Queensland College of Teachers (QCT):

- about allegations of harm to a child because of the conduct of a teacher as soon as practicable, after commencing investigating the allegations (section 76)
- about the outcome of allegations of harm because of the conduct of a teacher where the teacher has been dismissed or resigned within 14 days (section 77)
- if the teacher has been dismissed in circumstances that call into question the teacher's competency as a teacher within 14 days (section 78).

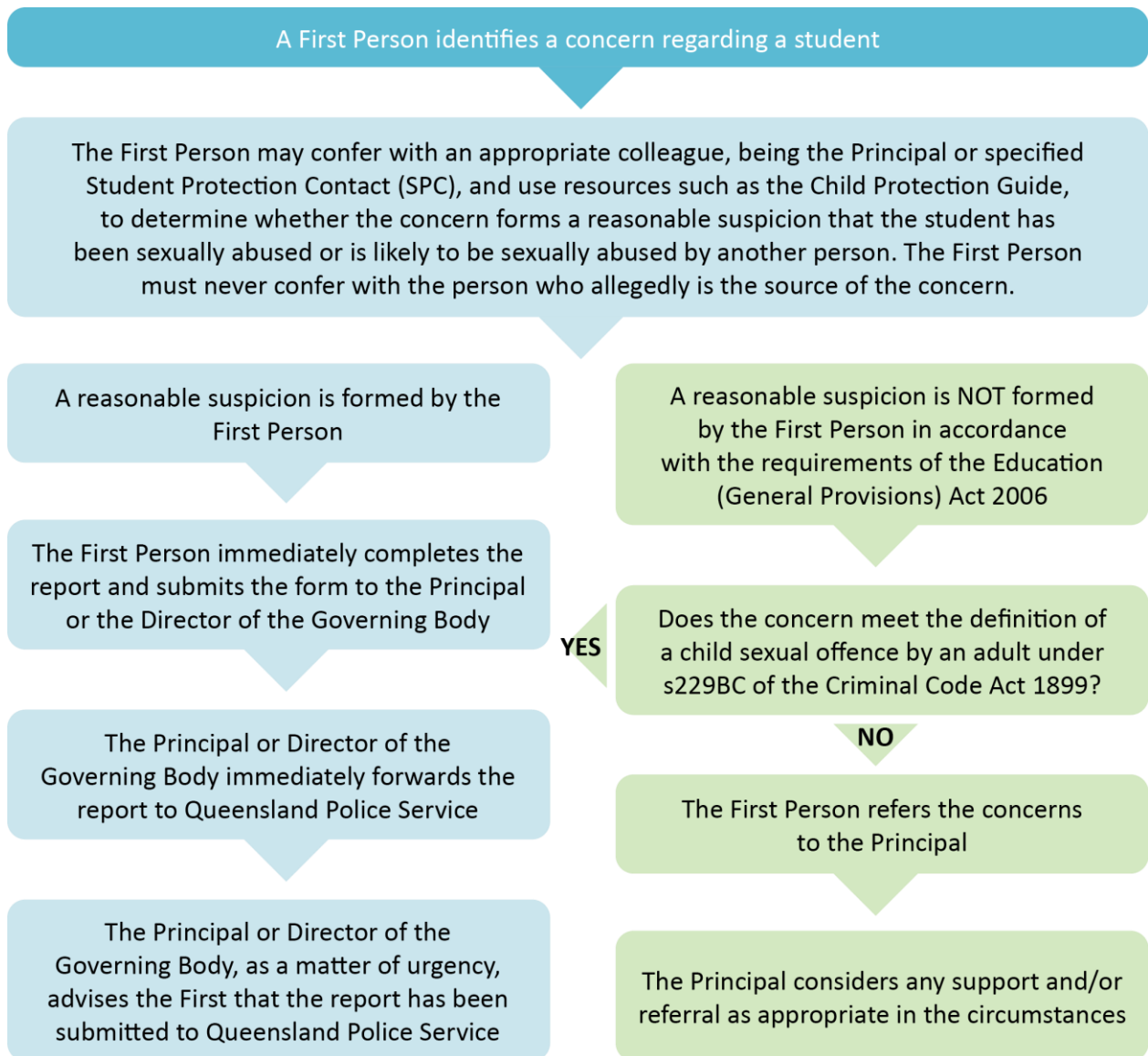
[Evidence Act 1977](#)

Section 93A provides the legislative authority for the Queensland Police Service and the Department responsible for Child Safety to conduct an interview and obtain a recorded statement from a child under 16 years, or a person who was 16 or 17 years when the statement was made and who, at the time of the proceeding, is a special witness, or an intellectually impaired person who has personal knowledge of the matters dealt with by the statement.



Appendix 3 Reporting Sexual Abuse and Likely Sexual Abuse under the *Education (General Provisions) Act 2006*

Flowchart A

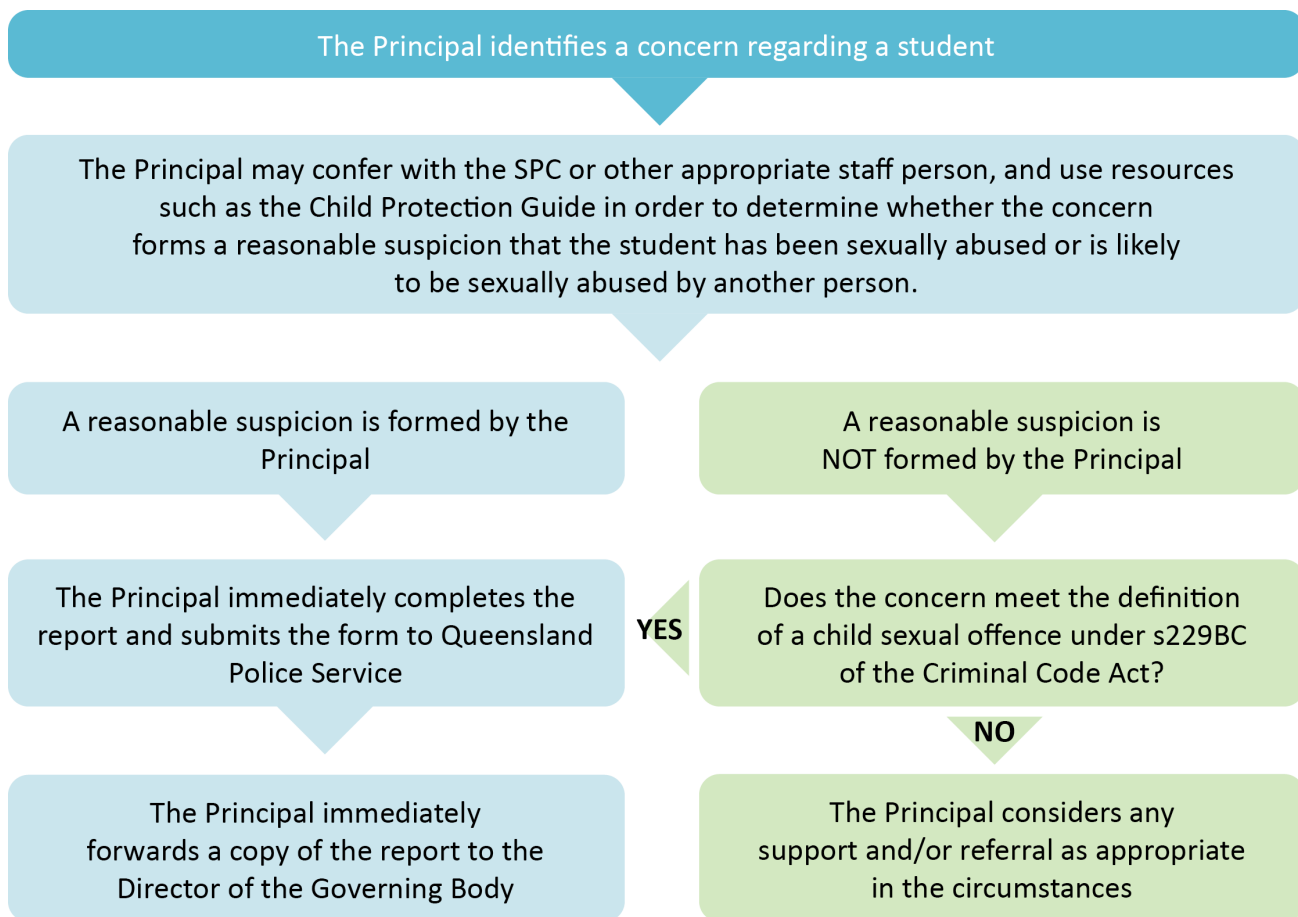


Important Notice

If there is reasonable suspicion that the student has been sexually abused or is likely to be sexually abused or has been the victim of child sexual offence perpetrated by an adult and may not have a parent able and willing to protect them, reporting to the Department responsible for Child Safety must occur. See Flowchart 3.

Reporting Sexual Abuse & Likely Sexual Abuse Where the First Person is the Principal

Flowchart B



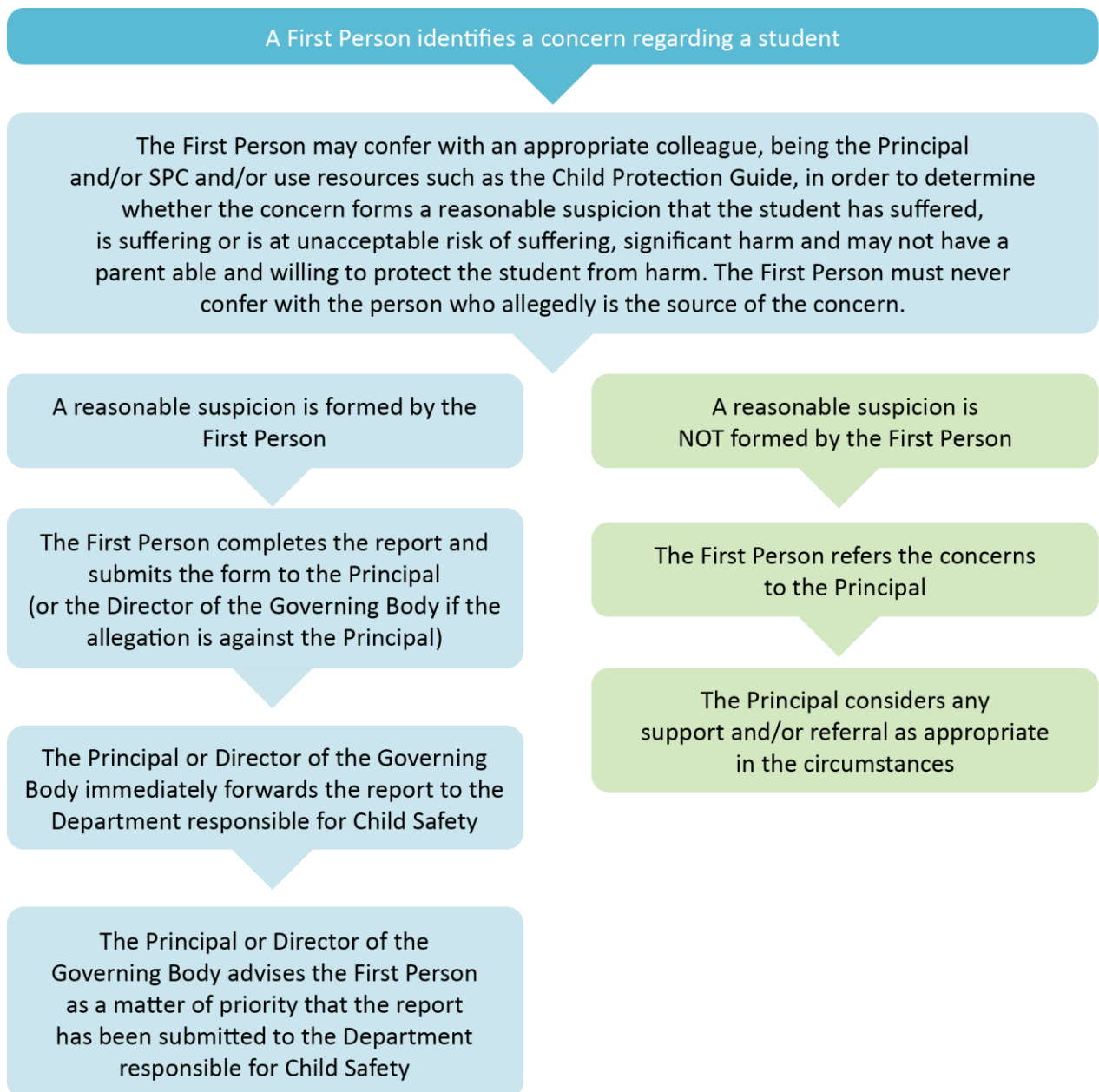
Important Notice

If there is reasonable suspicion that the student has been sexually abused or is likely to be sexually abused and may not have a parent able and willing to protect them, reporting to the Department responsible for Child Safety must occur. See Flowchart C.



Reporting Significant Harm to Department Responsible for Child Safety under the *Child Protection Act 1999*

Flowchart C





Important Notice

If there is a reasonable suspicion that the student has been sexually abused or is likely to be sexually abused by another person, then the processes as outlined in Flowchart A must also be followed, or Flowchart B if the first person is the Principal



Mandatory Responsibilities

If the First Person is a mandatory reporter under the *Child Protection Act 1999* (teachers, nurses, doctors, police officers, early childhood professionals, registered child advocates), and the reasonable suspicion is that the student has suffered, is suffering, or is at an unacceptable risk of significant harm caused by physical or sexual abuse and may not have a parent able and willing to protect the student from the harm (a reportable suspicion under section 13E of the *Child Protection Act 1999*), the mandatory reporter is responsible, as a matter of urgency, to ensure that the report has been submitted to the Department responsible for Child Safety, unless they become aware, or reasonably suppose, that the matter has already been brought to the attention of the authorities.

If the mandatory reporter forms a reportable suspicion and is not able to progress a report through the process detailed in the Flowchart above, they are able to meet their mandatory reporting obligation through reporting directly to Department responsible for Child Safety via the online reporting form: [Make a Report to Child Safety](#).



Appendix 4 Writing a comprehensive report of the concerns

Report categories	Tips
First Person	Name of person making report
Cause of concern	Refer to the Sections 3 and 4 of Student Protection Guidelines to determine the type of harm that you suspect
Subject children	Refers to the student/s but may also include other siblings you are aware of who may have experienced harm or risk of harm <ul style="list-style-type: none"> ○ Name of student/s ○ Age of student/s ○ Sex descriptor of the student/s ○ How to contact student/s (address where they usually live and name and address of the school)
School	Refers to the school the student attends
Child risk factors	Be as explicit as you can about what the behaviours or risk are that have been identified (Refer to Section 4 of the Student Protection Guidelines)
Parent/Carer/Household members	Speak with your Principal or the Student Protection Contact for the school to obtain this information
Awareness or suspicion of concerns	Detail how you are aware or how you formed your suspicion. Focus on the factual information you have and be specific. Avoid emotions and assumptions. What do you know?
Description of concerns	Detail the harm to which your suspicion or awareness relates. Focus on the factual information you have and be specific. Avoid emotions and assumptions. What do you know? Be specific.
What happened?	<ul style="list-style-type: none"> ● Keep this factual. Use headings to break this down so it is easy to read and makes sense to you and the reader. ● Explain the concerns you have identified and categorise if more than one, for example, physical harm, neglect, psychological harm. ● Identify if in your assessment if there is a parent willing or able? This assessment should be made in consultation with the Principal (or a Director of the Governing Body if the Principal is involved in the allegations)
When did it happen?	Be as explicit as you can about when things happened.
Where did it happen?	Provide details about where you believe or know the harm occurred, for example at the family home.
Has the concern (or similar) occurred previously?	Document if you, your Principal or Student Protection Contact are aware of any previous concerns. You can seek this information through conferral and working with the Principal and or Student Protection Contact.
Injuries to child	Be as specific as possible, for example “bruising noted all along the left side of the face, around the eye, cheek, and neck. Bruising including to the right



	forearm, approximately the size of an adults hand. The bruising was purple and black in colour, with a hint of yellow.”
Immediate safety concerns	This asks you to identify immediate safety concerns and involves identifying if the student is currently at an unacceptable risk of harm. This again draws on your professional judgement and the information you have obtained. <i>For example, Adrian hinted that his father caused his injuries to his face and neck. Adrian stated his mother had told him to say he fell when at the skate park. Adrian’s father lives at the family home and will have full access to him. No medical attention was sought by Adrian’s father or mother.</i>
Observations of the child	Describe the student’s behaviour, how did they respond when you spoke with them? Have there been any patterns or concerns that you have noticed, for example, a decline in grades or the student becoming more withdrawn. Be specific.
Unborn child	Document if to your knowledge there an unborn child in the home that you know of who may be at unacceptable risk of harm.
Alleged person responsible for the abuse/harm	From your observations or information, who is the alleged person causing the abuse/harm? Provide as many particulars as possible about their identity. <i>For example, Adrian’s father.</i>
Persons with more information	Include the name of any adults who may have additional information. Do not ask parent/carer for information if they are, or you reasonably suspect they are the alleged source of abuse or neglect.
Actions taken by staff member	List what actions you or other staff members have taken in response to the concerns. <i>For example, Consultation with Guidance Counsellor Ms Smith on 20/6/23 to provide emotional support to Adrian; Consultation with Student Protection Contact Ms Habib and Principal Ms Ying on 20/6/23. Child Protection Concern completed on 20/6/23 and submitted at 4.30 pm.</i>
Prior discussion with parent/carer(s)	Document any discussions you may have had with the parent/carers about the concerns. Importantly do not ask the parent/carers for information if they are the alleged person responsible for the abuse or harm. If this is the case specify this in the ROC.
Parent/carer(s) risk factors	Record any parental/carer risk factors you are aware of. Your Principal or Student Protection Contact may have additional information or provide assistance. Be as specific as you can.



Appendix 5 Frequently Asked Questions

Frequently asked questions: Identifying harm or abuse

What is my responsibility once I have become aware of abuse, harm, or alleged staff inappropriate behaviour by a staff member towards a student?

Your responsibility is to take every concern seriously and gather sufficient information to help you identify if there is a reasonable suspicion of abuse, harm, or alleged staff inappropriate behaviour. From there, follow the Framework set out in this document of Identify, Confer, Report and Support.

What is the difference between gathering information and investigating?

Gathering information is the process of seeking more information to determine if you have reasonable grounds to suspect abuse, harm, or alleged staff inappropriate behaviour towards a student (see definition at [Appendix 1](#)). You can do this by speaking to the student and conferring with the Principal and/or the Student Protection Contacts at your school. You do not have to determine if the concerns are true or false.

Who has responsibility for investigating?

Investigation may be undertaken by the appropriate authorities, the Department responsible for Child Safety and the Queensland Police Service. Where appropriate, the Principal or Governing Body may determine to investigate a matter. The Principal, Student Protection Contacts can help guide you about the boundaries of responsibilities.

If in doubt, can I talk with the alleged person responsible for the abuse or harm just to confirm?

No, the safety and wellbeing of the student is your priority, this means ensuring your focus is on safeguarding them. Talking with the alleged person responsible can place the student in greater risk, and potentially obstruct the investigation by the relevant authorities.

Conferral regarding harm or abuse or alleged staff inappropriate behaviour towards a student

What happens if during the conferral process, there is disagreement between the First Person and the Principal?

Seek another point of conferral, this should include the Student Protection Contacts, Director of Governing Body or delegate.

Does conferral involve talking to the alleged person responsible for the abuse or harm?

No, the safety and wellbeing of the student is your priority, this means ensuring your focus is on safeguarding them. Talking with the alleged person responsible for the abuse or harm can place the student at greater risk, and potentially obstruct an investigation by the relevant authorities.

Does conferral involve talking with the student's parent/carer?

It is always advisable to confer with the Principal, and/or Student Protection Contacts in the first instance to determine if there is a parent willing and able to safeguard the student.

When can I advise the parents/carers?

Parents/carers are an important support in student's lives, and we acknowledge the importance of working with and supporting them to support their children. However, an assessment must be made about the safety of the student. Therefore, confer with appropriate personnel to determine if and when to advise parents/carers.



Reporting harm or abuse

As a Teacher what is my responsibility?

Teachers are mandatory reporters and have a duty to report any concerns of abuse/harm to a student as per these processes.

As a Principal what is my responsibility?

In addition to being a mandatory reporter, Principals have responsibility for ensuring the processes set out in this document are followed.

Principals are responsible for maintaining a culture of safety and have a duty to report any concerns of harm to a student as per these processes.

As a staff member what is my responsibility?

All staff members are responsible for safeguarding students, this includes identifying and responding to concerns about abuse, harm or alleged staff inappropriate behaviour and ensuring the processes in this document are followed, including reporting.

As a volunteer/other personnel what is my responsibility?

You are still responsible for following the process of identifying and conferral with the Student Protection Contacts. The Student Protection Contact at your school will then facilitate reporting the concerns if necessary.

What happens if the online form is not available?

Where there are IT issues, you must still report without delay. This will involve:

- Making a verbal report to the relevant authority as a matter of priority
- Writing out the report using the headings specified in this document
- Following up with completing the report and submitting this.

What happens when the Principal is not available?

Do not delay. Remember the safety and wellbeing of the students is of paramount importance. Every school has a designated delegate, you must confer with this person and follow the reporting procedures.

What happens if I don't have time to make the report because I am teaching or busy?

Prioritising the safety and wellbeing of the student is the priority.

The First Person can seek support from the Principal and or Student Protection Contacts to ensure they have the time to Confer, Report and Support.

The First Person should be provided with support that may include having someone else take over their teaching responsibility or other duties.

Remember it is of paramount important to not delay.

What happens if it is an emergency?

- Immediate safety concerns require immediate attention, do not delay, and Call 000 and speak with the relevant authority, for example The Queensland Police Service or the department responsible for Child Safety.
- In a medical emergency contact 000 and ask for an Ambulance.

What happens if I am worried about a student, it is Friday afternoon, and I cannot find an appropriate person to confer with?

- If you cannot locate any appropriate member of staff as outlined in this document, you can contact the department responsible for Child Safety Regional Intake Service or Child Safety After Hours Service, or Queensland Police Service and confer.



- In the case of any sexual abuse or other related harm where there has been a possible criminal offence, for example domestic and family violence, immediately contact the Queensland Police Service and confer with them.

Supporting students

What is my responsibility in supporting a student?

The wellbeing of our students is our priority. This means making sure that we provide whatever emotional, physical, and medical support is necessary. Confer with the Student Protection Contact / Principal about the best way to do this.

Do I need to do anything else after I have reported the harm or abuse?

Yes, your responsibility does not end with the report. Remember we need to ensure the wellbeing of the student; this means considering whether they need to be linked with support services such as counselling or other specialised supports. Always confer with the Student Protection Contact / Principal about the best way to do this.

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